

November 3, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, ¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Company: Narragansett Electric Company (Electric Business)

e: ELECTRIC

Date: 10/31/2020

	2019 Mar Aar May Jun July Aug Seo Oct	Nov Dec Jan Feb Mar Aar	2020 May lun hil Aug Sen 10/31/2020 I	2019 / 2020 Variance (Percent Change) for Apr Mov Jun Jul Aug Sep Oct	2019 / 2020 Variance (Amount Change) Mar Aur May Jun Jul Aug Seo Oct
# of Customers	402,439 402,660 402,309 402,127 402,402 402,537 402,999 403,4	44 404,678 406,006 405,968 406,644 407,456 408,445	408,144 408,367 408,072 409,305 409,538 411,519	1.2% 1.4% 1.5% 1.6% 1.4% 1.7% 1.6%	
Low Income Residential Small C&I Medium C&I Large C&I Total	33,730 33,723 33,724 33,684 33,697 33,700 33,715 33,7 50,972 51,024 51,082 51,217 51,283 51,370 51,291 51,5 8,072 8,078 8,081 8,094 8,108 8,110 8,121 8,1 1,042 1,043 1,044 1,055 1,045 1,047 1,095 1,0 496,255 496,252 496,230 496,167 496,535 496,764 497,373 497,9	59 33,874 33,949 33,948 33,981 33,394 33,398 38 32,256 32,259 32,639 32	34,243 34,191 34,453 33,499 33,286 31,441 52,655 52,675 52,739 52,722 52,718 52,723 8,199 8,185 8,189 8,185 8,161 1,055 1,055 1,055 1,055 1,055 1,055 1,055 1,056 1,046	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	5,017 5,785 5,835 6,240 5,670 6,768 6,539 261 2751 5,275 7561 2011 (427) 7561 2011 (427) 7561 7561 7561 7561 7561 7561 7561 7561
# of Customers w/ Arrears Residential Low Income Residential Small C&I	496,255 496,268 496,269 496,150 495,545 496,546 497,472 497,9 61,152 65,215 61,544 60,130 65,491 67,412 71,579 72,1 13,080 13,907 13,210 13,108 13,421 13,647 14,669 146 7,753 9,118 9,642 7,240 9,665 7,968 9,866 7,9 1,046 1,307 1,299 958 1,257 1,047 1,229 1,047 24 117 1311 56 140 101 102 1	59 499,574 501,239 501,271 502,189 303,133 503,339 22 79,745 75,7462 73,196 78,962 82,598 85,657 871 15,405 15,530 15,576 15,259 15,198 15,033 65 9,951 9,516 9,447 9,022 11,923 11,724 38 1,301 1,342 1,202 1,179 1,573 1,867 70 102 144 120 98 135 155 155 20 106,594 101,994 39,541 104,520 111,427 114,226	303,269 504,473 504,505 504,672 509,783 509,878 80,380 82,261 77,379 83,247 90,003 91,765 14,160 14,150 13,771 14,122 14,564 13,402 10,277 9,918 9,448 9,275 8,744 5,666 1,416 1,344 1,238 1,185 1,204 1,254 130 130 119 131 101 116 116 106,389 107,803 101,955 107,960 114,616 116,204	1.6% 1.6% 1.6% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5	- 0,898
Total For For Total For Total For Total For Total For For Total For To	83,643 89,664 85,826 81,532 89,974 90,178 97,275 95,9	38 1,301 1,342 1,202 1,179 1,573 1,867 1,071 1021 1,441 1210 98 1351 1551 20 1,005,004 1,001,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,004 1,001,0	1,416 1,344 1,238 1,185 1,204 1,254 1,35 1,304 1,254 1,36 1,36 1,36 1,36 1,36 1,36 1,36 1,36		- 51 - 38 - 5 - 34 - (21) - 27 - (21)
Low Income Residential Small C&I Medium C&I Large C&I Total	30,533 33,463 295,85 28,261 35,046 36,480 39,238 36,03 3,095 3,303 3,064 2,994 3,803 3,803 4,273 3,7 4,316 5,722 5,876 3,606 6,095 4,312 6,077 4,0 629 909 881 574 862 650 830 57 88 99 65 114 72 93 3	40 3,554 3,381 3,047 3,335 2,944 2,738 50 6,028 5,526 5,102 5,143 7,927 4,797 37 845 903 728 802 1,082	26,510	17.5%	5,468 (1,289] (3,075) 2,754 (7,521) (2,997) (1,546) (151) (565) (666) (235) (1,164) (720) (715) (2776 - 1752) (2014) 480 (2,108) (184) (2,155) (45) (16)
Large C&I Total # Arrears 60-90 Residential Low Income Residential Small C&I Medium C&I	11,203 12,109 12,532 11,515 10,189 11,571 12,994 16,00 1,1888 1,1888 12,111 1,643 1,1435 1,608 1,1008 2,4 1,753 1,614 1,961 1,640 1,512 1,716 1,726 1,726 1,726 1,726 1,726 1,726 1,726 1,726 1,727 1,	04 16,275 14,504 14,302 13,253 17,333 18,176 60 2,327 1 2,123 2,026 1,939 2,153 18,1818 1 55 1,693 1,755 1,933 1,552 2,196 3,173		54.7% 50.1% 17.2% 5.8% 14.2% 5.7% 6.6% 1 14.0% 4.2% 11.8% 13.3% 1.07% 18.6% 15.3% 96.6% 8.9% 18.7% 17.3% 34.7% 32.3%	6.130 6.067 2.158 664 1.446 655 852 265 180] (215] (222) (153] (299) (223) 443 1.559 (174) (306) (262) (595) (564) (264) (265) (265) (266) (265) (266) (
Medium C&I Total Farge C&I Total Farge Sob Residential Low Income Residential Small C&I Medium C&I Large C&I Total	15 14 12 14 10 17 11 14 15 15 15 16 17 11 15 15 16 15 16 17 17 17 17 17 18 18 18	24 23 222 256 176 267 493 20 20 141 131 30 11 11 161 32 1 66 25.7 493 21 25.6 25.7 493 21 25.6 25.7 25.6 25.7 25.6 25.7 25.6 25.6 25.6 25.6 25.6 25.6 25.6 25.6	24 19 16 12 5 15 15 15 15 18,394 15,137 14,365 13,525 16,815 18,953 13,100 13,007 33,219 38,88 38,465 42,187 2000 2000 2000 2000 2000 2000 2000 20	10.078	1 1 18 12 5 61 61 61 61 61 61 61 61 61 61 61 61 61
Small C&I Medium C&I Large C&I Total	19,410 19,621 19,247 20,158 19,247 20,158 19,248 20,258 19,561 19,247 20,158 1,684 1,782 1,805 1,994 2,058 1,940 2,044 2,1 176 184 172 180 189 157 165 1 12 15 20 17 16 15 18 29,913 30,310 29,749 31,016 30,925 29,709 29,862 30,9	15 25,355 27,580 29,057 27,880 29,264 35,087 77, 23,000 29,264 35,087 29,057 27,880 29,264 35,087 29,057 29,000 20,235 2,412 2,227 2,635 3,581 223 2,277 223 2,277 218 194 2,244 3,46 313 14 12 15 12 19 36 37,345 40,072 42,202 40,401 42,236 49,530	10,180	50.7% 78.8% 101.7% 91.9% 88.7% 100.7% 98.8% 171.1% 19.8% 19.8% 13.1% 13.1% 13.1% 15.1%	9,848 1,5,464 19,138 1,731 1,795 1 13,487 19,138 1 1,745 1 1,746 1 1,791 1,861 1,506 1,667 1 1,494 1 1,083 1 1,799 1 1,621 302 2,86 2,54 273 2,06 1 1,507 1 1,091
SArrears 30-60 Residential Low Income Residential Small C&I Medium C&I Large C&I Total SArrears 60-90	\$8,438,345 \$8,657,784 \$6,848,514 \$5,808,898 \$7,096,342 \$9,466,796 \$10,947,284 \$9,316,1 \$1,724,403 \$1,668,605 \$13,39,642 \$1,139,013 \$1,278,865 \$1,520,501 \$1,803,909 \$1,596,8 \$1,566,811 \$1,706,793 \$1,409,271 \$1,504,506 \$1,514,614 \$1,473,868 \$1,799,604 \$1,494,6 \$1,519,639 \$1,596,8 \$1,	87 58,279,962 57,756,521 58,194,075 510,749,333 510,425,564 510,149,610 73 51,216,968 51,620,197 51,463,095 73 51,216,368 51,526,356 51,827,968 51,620,197 51,463,095 73 51,540,251 51,457,699 51,526,528 51,727,451 52,096,008 52,534,705 52,544,705 51,540,251 51,54	59.310.253 \$9,362.688 \$8,752.687 \$13,306.220 \$16,952.397 \$13,172.884 \$13,436.09 \$1,336,715 \$1,213.728 \$1,698.234 \$2,081.193 \$1,498.576 \$1,143.751 \$1,496.588 \$1,466.495 \$1,823.458 \$2,023.482 \$1,997.147 \$5,233.151 \$5,208.393 \$5,203.344 \$5,217.141 \$5,203.2494 \$5,335.000 \$5,335.000 \$6,335.83 \$		\$1,987,219
Total \$ Arrears 60-90 Residential Low Income Residential	\$15,458,851 \$16,320,880 \$12,613,081 \$10,592,700 \$13,615,928 \$14,953,291 \$18,792,085 \$14,848,6 \$3,983,391 \$4,184,425 \$3,988,314 \$3,215,924 \$2,661,183 \$2,929,874 \$3,670,916 \$4,855,5 \$1,374,327 \$1,377,654 \$1,251,581 \$1,018,760 \$5857,421 \$892,260 \$1,085,119 \$1,376,4 \$1,575,655 \$1,576,664 \$1,251,581 \$1,018,760 \$5857,421 \$892,260 \$1,085,119 \$1,376,4 \$1,575,655 \$1,576,664 \$1,251,581 \$1,018,760 \$2,000,119 \$1,376,4	55 \$14,663,189 \$14,638,886 \$18,937,678 \$17,732,811 \$18,870,582 \$19,887,730 \$3 81 \$4,791,956 \$4,301,964 \$4,669,100 \$4,999,163 \$6,369,550 \$6,680,835 \$177,240 \$1,177,433 \$1,245,935 \$13,874,664 \$1,380,995 \$1,380,415 \$1,000,000 \$6,900,	16,625,565	22.1% 21.9% 31.8% 53.7% 17.2% 41.6% 35.3% 59.9% 59.7% 60.3% 89.6% 101.3% 83.5% 108.2% 11.9% -1.3% 1.7% 13.6% 21.9% 12.2% 18.8%	\$3,411,730 \$3,566,850 \$4,012,484 \$5,588,760 \$52,342,645 \$62,23,069 \$56,666,569 \$ \$2,386,159 \$2,496,4101 \$2,404,405 \$2,880,256 \$2,696,254 \$2,446,920 \$3,572,358 \$ \$1,613,768 \$1,7239 \$2,1341 \$133,952 \$188,078 \$100,009 \$203,650 \$ \$237,100 \$60,767 \$60,760 \$72,400 \$27,400
Medium C&I Large C&I Total \$ Arrears 90>	\$3.583.391 \$4.184.425 \$3.588.314 \$3.215.024 \$3.661.183 \$2.029.874 \$3.670.916 \$4.855.5 \$31.374.327 \$51.377.694 \$3.251.381 \$1.018.769 \$857.421 \$892.260 \$1.085.19 \$31.376.4 \$521.955 \$518.800 \$54.226 \$60.990 \$857.421 \$892.260 \$1.085.19 \$31.376.4 \$521.955 \$518.800 \$544.266 \$60.990 \$832.47 \$433.943 \$498.413 \$60.60 \$60.322 \$480.764 \$46.2071 \$345.414 \$332.638 \$386.214 \$372.761 \$4.372.761 \$4	41 \$663,360 \$421,878 \$415,520 \$414,927 \$648,991 \$31,187,224 \$ 95 \$144,897 \$170,691 \$531,332 \$136,972 \$508,966 \$506,196 \$47 \$57,281,316 \$65,856,71 \$7,230,193 \$7,761,34 \$99,99,767 \$11,001,067 \$1	252,401 253,401 253,401 2754,775 2752,678 3773,168 3785,592 2550,775 2356,984 2506,279 21,152,508 378,147 273,650 273,	617% 134 68 127.15 102.58 98.78 67.28 69.28 60.28 60.28 103.84 103.85 103.85 87.78 107.46 11.28 103.85 103.85 107.46 11.28 103.85 103.85 103.46 11.28 103.85	\$2,386,159 2,496,410 2,404,405 2,880,256 2,696,254 2,446,920 3,972,558 \$163,768 (17,239)
Sarrears 60-30	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	38	26.15.3.05 \$27.006.344 \$24.42.507 \$33.56.767 \$32.812.887 \$37.64.72.55 \$10.944.927 \$11.134.624 \$11.154.545 \$11.154.554 \$11.154.554 \$11.154.554 \$11.154.555 \$11.154.555 \$2.699.760 \$3,040.236 \$3,261.585 \$3.361.351 \$3,280.573 \$3,155,842 \$1.757.125 \$1,987.669 \$1.995.356 \$1.844.437 \$1,676.317 \$1.676	73.8%	\$8.509.650 11,281,492 14,070,436 15,079,369 16,919,736 19,076,897 20,456,630 \$2,525,848 2,805,376 3,200,133 3,237,667 3,963,303 4,023,152 3,725,834 \$515,305 1,021,023 1,055,409 2,015,726 2,236,963 2,363,226 2,291,573 \$5121,586 569,059 1,184,728 1,450,156 1,651,041 1,667,007 1,441,967 \$12,498 (14,119) 34,771 214,577 217,128 227,289 215,019 \$11,685,966 \$515,663,831 \$20,254,78 \$22,957,495 \$32,958,744 \$27,257,867 \$28,131,023 \$12,883,029 15,269,728 18,936,580 21,513,415 21,272,335 25,363,241 30,434,016 \$57,586,640 2,536,640 3,581,723 3,743,375 4,865,640 4,309,84 4,206,768
Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total Total	\$20,481,763 \$21,370,111 \$21,424,937 \$21,993,480 \$22,975,728 \$21,752,056 \$21,884,025 \$22,552,40 \$23,948,950 \$24,875,288 \$22,291,98961 \$24,257,125,206,725 \$23,948,950 \$10,845,567 \$10,306,016 \$10,026,4739 \$10,011,488 \$10,232,133 \$10,754,770 \$11,021,6 \$30,068,732 \$32,55,663 \$23,084,448 \$24,570,668 \$22,92,503 \$2,905,996 \$32,870,177 \$3,443,2 \$34,943,145,145,145,145,145,145,145,145,145,145	67 \$25,952,662 \$27,733,825 \$29,718,740 \$30,094,692 \$32,167,669 \$37,033,942 \$4.00 \$32,000,000,000 \$37,033,942 \$4.00 \$288,993,140 \$288,669,787 \$30,785,289 \$388,000,000,000,000,000,000,000,000,000,	11.556,475 43,940,975 446,965,472 49,109,923 50,015,048 54,110,539 1 11.956,476 4305,492,000 543,533,141 50,050,631 57,408,358 56,069,627 1 13.487,737 1362,906100% 514,097,682 514,542,027 514,971,538 514,103,805 55,689,928 57,030,000 55,489,806 55,510,450 56,156,206 56,056,205	57.18	\$11.685,906 \$15.663,831 \$20,125.478 \$21,997.495 \$24,988,744 \$27,357,867 \$28,131,023 \$21,288,029 \$15,269,7281 \$18,936,580 \$21,513,415 \$12,1272,335\$ \$25,363,241 \$30,434,101 \$15,269,7281 \$18,936,580 \$21,513,415 \$12,1272,335\$ \$25,363,241 \$30,434,101 \$15,269,728 \$13,866,711 \$2,548,673\$ \$2,632,480 \$2,899,386 \$2,567,303 \$3,004,514 \$2,689,189 \$18,267,711 \$2,604,4831 \$2,632,599 \$12,740,510 \$2,089,031 \$2,556,807\$ \$2,278,212 \$12,604,4831 \$2,632,599 \$12,740,510 \$2,089,031 \$2,556,807\$ \$2,278,212 \$12,604,803 \$12,604,80
Billed Sales kWh or therms	\$2,720,862 \$2,995,141 \$2,343,514 \$1,994,825 \$2,638,865 \$2,282,767 \$2,738,787 \$2,351,00 \$2,292,945 \$2,625,832 \$1,942,717 \$1,622,151 \$2,202,563 \$1,463,115 \$2,856,610 \$2,856,610 \$2,856,840 \$2,856,840 \$40,542,643 \$37,794,170 \$40,036,174 \$41,571,341 \$46,821,441 \$44,880,1 \$43,733,797 \$43,753,7	74	\(\)4,976,1.13 \qu		\$703,579 323,047 766,111 1,142,298 1,587,006 2,481,575 70,502
Residential Low Income Residential Small C&L Medium C&L Large C&L Total	\$42,587,479 \$44,597,280 \$49,542,643 \$337,794,170 \$40,036,174 \$41,571,341 \$46,427,441 \$44,880,1 219,736,184 \$133,753,979 \$185,764,185 \$1 91,785,655 \$1 270,542,849 \$3,44,045,731 \$26,1815,047 \$1 185,762,7 \$1 183,559.0 \$1 16,549,880 \$15,401,111 \$22,876,655 \$20,211,493 \$2,407,523 \$18,833,878 \$13,864,65 \$132,333 \$52,774,351 \$50,210,604 \$2,838,860 \$8,877,152 \$6,8071,301 \$59,479,007 \$0,199,4 \$101,174,693 \$9,4668,173 \$9,788,856 \$9,241,600 \$115,086,239 \$132,150,045 \$115,103,865 \$1,99,469, 129,559,340 \$201,064,063,03 \$179,583,465,\$185,151,02 \$213,577,095 \$222,777,993 \$200,704,555 \$185,015,05 \$87,958,510 \$48,510,436 \$529,748,182 \$44,647,173 \$677,994,792 \$02,452,583 \$661,936,535 \$133,045,155 \$133,045,155 \$135,047 \$1,045,155 \$135,047 \$1,045,155 \$135,047 \$1,045,155 \$135,047 \$1,045,155	21 13,701,980 17,230,240 19,548,134 16,158,060 16,532,919 16,772,046 78 45,666,614 52,883,273 6,153,499 53,902,635 55,649,222 53,091,17 4 50 90,847,607 100,320,108 114,468,573 98,574,412 97,288,3566 92,268,378 1 90 187,136,490 189,712,167 87,811,988 207,125,038 200,865,529 194,538,447 1 59 513,807,630 578,498,812 245,984,056 582,750,488 573,764,655 57,481,466 55	16,426,723	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	\$18,860,540 \$23,255,460 \$28,149,492 \$31,870,381 \$31,611,792 \$37,714,081 \$39,858,772 \$
Billed Total Revenue \$ Residential Low Income Residential Small C&I Medium C&I	\$44,374,447 \$38,072,946 \$38,244,452 \$37,884,592 \$56,242,793 \$564,381,175 \$51,366,367 \$45,547,465 \$31,87,134 \$2,762,205 \$2,625,399 \$52,541,588 \$3,301,152 \$3,867,696 \$31,81,668 \$3,012,5 \$10,605,549 \$53,768,285 \$8,888,497 \$8,692,860 \$310,834,755 \$11,716,207 \$10,466,146 \$59,547,465 \$18,647,26 \$18,648,645 \$16,548,648 \$15,733,170 \$21,867,359 \$18,540,175 \$18,302,200 \$17,012,2	35 \$37,510,374 \$50,633,626 \$60,967,496 \$45,116,266 \$47,948,183 \$46,654,789 \$45,576,657 \$3,677,040 \$3,000,008 \$57,983,91 \$3,677,040 \$3,000,008 \$57,983,91 \$3,841,17 \$7,576,576 \$3,677,040 \$3,000,008 \$57,983,91 \$3,841,17 \$7,576,576 \$3,680,218 \$3,253,588 \$3,680,218 \$3,253,588 \$4,676,576 \$3,680,217 \$3,253,588 \$4,676,576 \$3,680,217 \$3,555,888 \$4,676,576 \$4,676,5	5,133,090 \$44,170,174 \$73,102,241 \$75,689,956 \$53,857,225 \$49,693,322 688,953 \$770,590 \$3,896,458 \$4,071,708 \$3,194,831 \$7,445,322	8.1% 21.0% 18.0% 16.6% 30.0% 17.6% 4.8% 4.64% 2.66% 2.3% 5.3% 14.6% 5.3% 0.4% 0.6% 0.9% 0.9% 7.8% 4.7% 5.7% 2.7% 1.3% 0.4% 0.9% 0.9% 7.8% 4.7% 5.7% 2.7% 1.3% 0.4% 0.9% 0.9% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2	\$3,573,735
Large C&l Lotal Supplier Receivables Purchased (for EDCs)(1) Residential Low Income Residential		14 517,336,710 520,539,158 523,641,442 519,373,999 518,272,205 519,983,752 517,74 579,240,901 5101,649,865 \$120,867,317 594,685,630 596,612,113 593,671,813 583	3.310,514 523,677,034 522,519,365 522,678,795 520,684,955 520,137,865 65,085,415 594,169,598 5129,169,456 5136,087,488 5110,528,134 5100,963,249	-20.2%	(\$4,027,241), (\$2,17,019), (\$1,893,786), \$4,522,907, \$41,3344, (\$428,927), (\$1,315,746), (\$3,069,189) \$4,472,459 \$30,222,400 \$10,222,930 \$14,617,365 \$14,474,502 \$55,211,242
Reddental Low Income Residential Small Call Medium Cal Large Cal Total Total Revenue Billed 5 (Line 11 + Line 12) Low Income Residential Low Income Residential Small Call Small Call Small Call					
Medium C&I Large C&I	\$18,614,726 \$16,886,605 \$16,085,408 \$15,733,170 \$21,967,359 \$18,540,175 \$18,302,020 \$17,012,2 \$22,899,446 \$22,100,771 \$20,209,300 \$19,094,127 \$22,106,031 \$23,107,732 \$22,000,691 \$22,949,4	35 57,510,574 50,505,506 50,507,676 50,507,676 51,507,676 52,813,516 52,813,517	3-35.05.201	8.1%, 21.0% 18.0% 16.6% 30.0% 20.5% 18.7% 6.4% 2.6% 2.3% 6.3% 14.6% 7.0% 6.5% 10.9% 7.28% 5.3% 14.6% 2.6% 12.3% 6.5% 12.3% 5.3% 14.6% 2.6% 2.6% 2.3% 6.5% 14.6% 2.6% 3.5% 3.5% 10.9% 3.5% 10.9% 3.5% 10.9% 3.5% 10.9% 3.5% 10.2% 10.	\$\begin{array}{cccccccccccccccccccccccccccccccccccc
Total SRevenue (Payments) Received (2) Residential Low Income Residential Small C&I Medium C&I Large C&I Total Revenue (Payments) Received Residential	\$99,081,302 \$98,199,355 \$80,063,015 \$83,946,697 \$1143,52,091 \$121,612,986 \$103,316,992 \$98,474,695 \$105,316,992 \$98,474,695 \$105,316,992 \$98,474,695 \$105,316,992 \$98,474,695 \$105,316,992 \$98,474,695 \$105,316,992 \$105,316,992 \$105,492 \$10	41 \$37,75,673 \$44,101,852 \$52,171,134 \$48,303,049 \$48,845,205 \$43,803,049 \$707 \$2,019,485 \$22,293,111 \$2,814,782 \$2,844,296 \$2,376,041 \$2,370,740 \$47 \$7,596,495 \$9,093,145 \$11,136,759 \$10,244,498 \$9,995,041 \$8,226,893 \$1	52,234,500 52,417,072 52,567,59 56,600,461 564,083,032 533,888,657 52,394,500 52,417,072 52,567,159 56,774,513 53,095,684 52,496,975 58,657,273 51 58,065,316 58,396,250 510,772,484 511,566,391 510,160,508	25%	\$1,170,569
Metudit Corl Large C&I Total # Revenue (Payments) Received Residential	20094019 519.4092 52.608.64 517.377.25 519.595.95 510.881.83 52.886.926 594.67.971 576.860.960 590.097.502 511.570.681 510.881.83 52.869.926 594.67.971 576.860.960 590.097.502 511.570.681 510.5699.546 510.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 502.869.926 530.881.83 53	21 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	19.26.609 516.588,872 51.39.6624 519.31.654 52.346.05 519.87.667 519.31.654 52.346.05 519.87.667 519.87.654 519.31.654 52.346.05 519.87.667 519.87.657 519.31.654 52.346.05 519.87.667 519.87.657 519.31.654 52.346.05 519.87.667 519.87.657 519.31.654 52.346.05 519.87.667 519.87.657 519.31.654 519.31	-8.0% -19.3% -14.7% -4.5% -1.5% -1.5% -3.7% -10.6% -6.2% -8.6% -9.6% -1.5% -1.5% -17.7%	(\$1.331.467) (\$969.386) (\$2.370.619) (\$4.124) (\$41,125) (\$979.289) 3.779.050 (\$1.673.86) (\$3.751.864) (\$3.252.864) (\$83.205) 2.770.050 (\$4.508.18) (\$6.207.352 (\$6
Residential Low Income Residential Small C&1 Medium C&1 Large C&1 Total Difference Batterne Billed and Resident Brown	338,578 339,770 350,659 317,451 367,116 356,160 350,025 393,77 27,240 28,400 30,993 27,410 31,329 29,539 28,707 31,5 48,307 46,945 50,675 44,399 48,585 50,772 44,809 54,2 5,506 8,665 9,449 7,990 8,854 9,024 8,163 9,3 1,328 1,298 1,415 1,290 1,270 1,348 1,154 43,9 423,959 425,078 443,191 398,540 457,154 446,843 432,858 490,8	56 46,108 49,682 64,890 51,912 50,005 47,224 59 7,847 8,945 12,231 8,346 9,118 7,690 30 1,167 1,201 2,229 1,1586 1,387 1,222 53 423,532 466,753 498,347 451,062 477,109 450,820	1,473 1,478 1,478 1,475 1,47	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	- 012 - 1973 - 1309 - 1,534 - 280 - 314 - 2,509 59 76 58 188 182 114 641 53150 25742 8.275 78.574 26.637 24.735 34.552
Difference Between Billed and Received Reve Residential Low Income Residential Small C&L Medium C&L Large C&L Total	enue (June 13- June 14)	00 (522,299) 56,531,774 58,796,362 (53,186,783) (5897,023) 52,251,166 49 5799,884 51,339,776 131,112,259 5215,788 507,536 563,376 199, 5316,731 51,438,289 [51,263,129 541,315 5698,877] 51,04,364 [10,500,577] 52,05,577 51,713,988 51,994,411 53,486,272 52,578,876 15 (53,078,913) 52,104,678 52,583,467 52,578,279 15 (53,078,913) 52,104,678 52,583,467 52,578,279 16,000,000,000,000,000,000,000,000,000,0	\$2,608,598 \$1,803,829 \$21,691,386 \$11,547,036 \$(\$3,091,538) \$(\$3,895,335) \$292,453 \$285,518 \$1,329,299 \$1,383,646 \$294,297 \$(\$11,653) \$(\$48,844) \$220,515 \$2,460,442 \$1,651,261 \$190,379 \$518,633 \$(\$648,346) \$1,302,191 \$2,333,047 \$4,984,774 \$4,512,094 \$555,520 \$(\$649,336) \$1,302,191 \$2,333,047 \$4,984,774 \$4,512,094 \$555,520 \$(\$649,336) \$1,302,191 \$2,333,047 \$4,984,774 \$4,512,094 \$555,520 \$(\$649,336) \$1,302,191 \$2,333,047 \$4,984,774 \$4,512,094 \$555,520 \$(\$649,336) \$1,302,191 \$2,333,047 \$4,984,774 \$4,512,094 \$555,520 \$(\$649,336) \$1,302,191 \$1,302,1	-72.8% -138.2% -200.4% -33.0% -70.3% 88.5% -42.8% -22.46.2% -33.0% -70.3% 88.5% -42.8% -23.6% -33.0% -70.3% 88.5% -42.8% -23.6% -33.0% -70.3% -23.6% -23.6% -23.6% -23.5%	\$\frac{52.403.166}{53.467.798}\$\$ \$\frac{5.207.977}{52.403.166}\$\$ \$\frac{3.467.798}{5.207.927}\$\$ \$\frac{687.295}{34.497}\$\$ \$\frac{8.951.540}{462.229}\$\$ \$\frac{5.221.955}{24.2381}\$\$ \$\frac{2.121.559}{11.0797}\$\$\$ \$\frac{51.808.481}{51.250.116}\$\$ \$\frac{1.755.138}{11.0797}\$\$ \$\frac{1.758.138}{54.017}\$\$ \$\frac{70.2}{52.010}\$\$ \$\frac{2.213.69}{24.2381}\$\$ \$\frac{1.032.076}{66.000}\$\$ \$\frac{1.153.50}{1.252.69}\$\$ \$\frac{1.032.076}{1.253.269}\$\$ \$\frac{6.56.079}{6.56.0734}\$\$ \$\frac{(2.13.812)}{6.23.690}\$\$ \$\frac{7.758.259}{6.23.690}\$\$ \$\frac{1.758.259}{6.200.241}\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$\$ \$\frac{1.758.259}{6.200.241}\$\$\$\$\$\$ \$\frac{1.758.259}{6.200.241}\$
Customers on Arrearage Mgmt/Forgiveness P Residential Low Income Residential	\$1,200,511 \$3,605,721 \$3,005,721 \$3,004,937 \$1,275,029 \$2,250,432 \$1,272,001 \$2,243,008 \$1,240,00 \$1,240,0	471 (\$106,09) \$13,286,482 \$15,749,528 (\$2,948,500) (\$523,228) \$20,568,627 69 337 304 279 247 247 247 251 02 1,915 1,779 1,690 1,617 1,601 1,607 1,607		41.3% 41.5% 48.3% 50.8% 52.0% 50.4% 55.7% 33.0% 22.1% 56.0% 70.0%	\$\frac{(22.35,40.5)}{\$677,305} \ \frac{514,268,199}{\$14,268,199} \ \frac{58,830,734}{\$8,830,734} \ \begin{array}{c} \frac{53,614,507}{\$56,002,324} \end{array} \ \frac{53,000}{\$51,002,519} \ \end{array} \ \frac{53,000}{\$51,002,519} \ \end{array} \ \frac{53,000}{\$51,002,519} \ \end{array} \ \frac{1170}{\$56,002,324} \ \end{array} \ \frac{17,005,592}{\$51,002,519} \ \end{array} \ \end{array} \ \frac{1170}{\$1380} \ \end{array} \ \frac{(213)}{\$210} \ \end{array} \ \frac{(214)}{\$205} \ \end{array} \ \frac{(224)}{\$291} \ \end{array} \ \frac{107}{\$1380} \ \end{array} \ \frac{338}{\$14,007} \ \end{array} \ \frac{(23)}{\$130} \ \end{array} \ \end{array} \ \frac{(23)}{\$100} \ \frac{(23)}{\$100} \ \end{array} \ \frac{(23)}{\$100} \ \frac{(23)}{\$100} \ \frac{(23)}{\$100} \ \frac{(23)}{\$100} \ \end{array} \frac{(23)}{\$100} \ \frac{(23)}{\$100} \ \frac{(23)}{
Small C&I Medium C&I Large C&I Total Customers Disconnected for Non-Payment Residential	1,625 (1,745 2,077 (2,235) 2,294 2,396 2,405 (2,3 1,119 + 7,14 1,174 1,230 + 6		1,755 1,624 1,227 1,504 1,377 1,172	0.0%	0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -
Low Income Residential Small C&I Medium C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	96	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	0.0% - 100.0	6 (186) (338) (1.119) (714) (1.174) (1.230) (1.119) (251) (2

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	ELECTRIC OF THE PROPERTY OF TH																																		
Large C&I	1 21 25 1,140 1,500 946 1,551 1,505 881 51 31 19 25 14 0 0 0 3 24 33.3% 100.0%														0	Ī																			
Total	21	261	1,140	1,508	946	1,551	1,505	881	51	31	19	25	14				0		3	24	-33.3%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-99.8%	(7)	(261)	(1,140)	(1,508)	(946)	(1,551)	(1,502)	
Customers on Payment Plans		''			'				<u>'</u> '		'					'			'			'									'_	7	التحاصية		
Residential	8,238	8,796	9,709	10,119	9,713	9,547	9,925	10,231	9,675	9,309	8,841	9,042	8,200	5,622	4,731	5,091	5,477	5,079	5,145	6,671	-0.5%	-36.1%	-51.3%	-49.7%	-43.6%	-46.8%	-48.2%	(38)	(3,174)	(4,978)	(5,028)	(4,236)	(4,468)	(4,780)	
Low Income Residential	2,648	2,746	3,427	3,747	3,538	3,555	3,614	3,693	3,385	3,100	2,663	2,386	2,134	1,657	1,601	1,721	1,742	1,519	1,541	1,625	-19.4%	-39.7%	-53.3%	-54.1%	-50.8%	-57.3%	-57.4%	(514)	(1,089)	(1,826)	(2,026)	(1,796)	(2,036)	(2,073)	
Small C&I	136	162	182	176	171	172	145	158	188	187	201	179	148	106	169	247	299	326	392	501	8.8%	-34.6%	-7.1%	40.3%	74.9%	89.5%	170.3%	12	(56)	(13)	71	128	154	247	
Medium C&I	27	30	35	41	37	34	22	24	26	29	33	28	18	17	41	45	62	86	97	125	-33.3%	-43.3%	17.1%	9.8%	67.6%	152.9%	340.9%	(9)	(13)	6	4	25	52	75	
Large C&I	3	3	3_	3 L	1	1	I 1_	1			1			1	1	2	4	5	5	4	-100.0%	-66.7%	-66.7%	-33.3%	300.0%	400.0%	400.0%	(3)	(2)	(2)	(1)	3_	4_	4	
Total	11,052	11,737	13,356	14,086	13,460	13,309	13,707	14,107	13,274	12,625	11,738	11,635	10,500	7,403	6,543	7,106	7,584	7,015	7,180	8,926	-5.0%	-36.9%	-51.0%	-49.6%	-43.7%	-47.3%	-47.6%	(552)	(4,334)	(6,813)	(6,980)	(5,876)	(6,294)	(6,527)	
Current A/R					'								'			'		' '				' '		'					'					'	
Residential	\$30,955,905	\$25,608,882	\$24,214,210	\$28,050,501	\$35,332,063	\$43,437,885	\$36,535,957	\$28,964,608	\$28,844,286	\$35,487,362	\$40,109,691	\$35,265,331	\$31,722,305	\$30,721,872	\$30,670,306	\$30,343,883	\$50,130,186	\$56,510,922	\$41,536,092	\$33,793,292	2.5%	20.0%	26.7%	8.2%	41.9%	30.1%	13.7%	\$766,399	5,112,990	6,456,096	2,293,382	14,798,123	13,073,037	5,000,135	
Low Income Residential	\$2,576,328	\$2,146,608	\$1,973,847	\$2,095,656	\$2,344,416	\$3,020,792	\$2,653,930	\$2,248,411	\$2,269,251	\$2,737,027	\$3,088,911	\$2,479,572	\$2,232,924	\$2,227,272	\$2,105,180	\$1,948,791	\$3,017,630	\$3,398,271	\$2,628,614	\$1,834,067	-13.3%	3.8%	6.7%	-7.0%	28.7%	12.5%	-1.0%	(\$343,404)	80,664	131,333	(146,865)	673,214	377,479	(25,316)	
Small C&I	\$7,431,596	\$6,556,675	\$5,872,706	\$6,449,981	\$7,156,249	\$7,897,689	\$7,528,843	\$6,451,059	\$6,342,639	\$7,671,336	\$8,364,728	\$7,831,699	\$7,211,184	\$6,907,526	\$5,864,376	\$5,949,302	\$7,991,086	\$9,073,282	\$7,607,765	\$6,630,870	-3.0%	5.4%	-0.1%	-7.8%	11.7%	14.9%	1.0%	(\$220,413)	350,851	(8,330)	(500,679)	834,837	1,175,593	78,922	
Medium C&I	\$12,767,530	\$11,641,174	\$10,810,664	\$11,347,866	\$12,030,758	\$12,527,810	\$12,330,254	\$11,208,640	\$10,567,197	\$12,431,401	\$13,672,164	\$12,927,091	\$11,710,033	\$12,099,491	\$10,666,033	\$11,148,120	\$12,768,487	\$16,258,216	\$12,477,860	\$11,517,227	-8.3%	3.9%	-1.3%	-1.8%	6.1%	29.8%	1.2%	(\$1,057,497)	458,317	(144,631)	(199,746)	737,729	3,730,406	147,606	
Large C&I	\$15,252,895	\$14,598,453	\$12,564,331	\$14,148,291	\$13,826,719	\$14,646,131	\$15,663,749	\$14,326,614	\$13,951,053	\$14,233,765	\$14,617,621	\$15,238,560	\$12,527,458	\$15,138,288	\$13,497,589	\$15,202,310	\$16,337,324	\$18,954,069	\$15,558,825	\$14,160,770	-17.9%	3.7%	7.4%	7.4%	18.2%	29.4%	-0.7%	(\$2,725,437)	539,835	933,258	1,054,019	2,510,605	4,307,938	(104,924)	
Total	68,984,255	\$60,551,791	\$55,435,758	\$62,092,294	\$70,690,204	\$81,530,307	\$74,712,732	\$63,199,332	\$61,974,425	\$72,560,892	\$79,853,115	\$73,742,253	\$65,403,904	\$67,094,449	\$62,803,484	\$64,592,406	\$90,244,713	\$104,194,760	\$79,809,156	\$67,936,226	-5.2%	10.8%	13.3%	4.0%	27.7%	27.8%	6.8%	(\$3,580,351)	\$6,542,658	\$7,367,726	\$2,500,112	\$19,554,509	\$22,664,453	\$5,096,424	
Collection Effectiveness																'====																			
Residential		63.1%	64.5%	62.2%	68.4%	68.6%	67.5%	66.3%	56.1%	60.4%	63.8%	57.4%	57.1%	52.1%	50.9%	50.1%	54.8%	56.4%	54.4%	47.2%		-17.3%	-21.0%	-19.4%	-19.9%	-17.8%	-19.3%		-10.9%	-13.5%	-12.0%	-13.6%	-12.2%	-13.0%	
Low Income Residential	I = I = I	21.1%	24.5%	21.0%	24.2%	22.5%	21.9%	22.3%	16.9%	19.2%	18.9%	20.9%	17.8%	15.9%	16.9%	16.6%	14.3%	18.6%	19.9%	22.6%		-24.4%	-30.8%	-20.8%	-40.8%	-17.5%	-8.9%	. []]	-5.1%	-7.5%	-4.4%	-9.9%	-3.9%	-1.9%	
Small C&I	'	75.6%	76.3%	77.0%	77.0%	79.1%	76.1%	78.0%	71.4%	74.3%	77.3%	74.6%	70.1%	58.7%	62.3%	60.6%	63.1%	64.9%	67.8%	65.8%	L	-22.4%	-18.4%	-21.3%	-18.0%	-18.0%	-10.9%	. L '	-16.9%	-14.0%	-16.4%	-13.9%	-14.2%	-8.3%	
Medium C&I		85.6%	88.2%	88.6%	88.7%	89.0%	86.8%	88.7%	82.7%	84.7%	88.1%	86.4%	82.9%	70.0%	77.2%	76.1%	77.8%	79.5%	85.0%	79.8%	L	-18.2%	-12.6%	-14.1%	-12.3%	-10.7%	-2.1%	. L	-15.6%	-11.1%	-12.5%	-10.9%	-9.5%	-1.8%	
Large C&I	1 [89.5%	92.3%	91.7%	90.8%	94.0%	88.2%	95.0%	90.3%	88.1%	89.3%	91.4%	86.9%	85.5%	88.2%	88.8%	84.3%	84.3%	91.3%	86.5%	L	-4.5%	-4.3%	-3.1%	-7.2%	-10.4%	3.6%	. L	-4.0%	-4.0%	-2.9%	-6.5%	-9.8%	3.2%	
Total		68.2%	70.1%	67.9%	72.1%	72.4%	69.8%	71.3%	61.8%	64.8%	68.0%	63.8%	62.0%	55.6%	57.4%	56.7%	58.6%	60.0%	62.3%	55.3%		-18.5%	-18.1%	-16.5%	-18.7%	-17.2%	-10.8%		-12.6%	-12.7%	-11.2%	-13.5%	-12.5%	-7.5%	

Footnotes (if necessary)
[1] Summed on billing month rather than calendar month.
[2] Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

GAS

Company: Narragansett Electric Company (Electric Business)

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Date: 10/31/2020

	Mar Apr May lup lub Aug	2019 Sen Oct Nov Dec Ion Feb	2020 Mar Apr May lun lul Aug Sen 10/31/2020	2019 / 2020 Variance (Percent Change) Mor. Apr. Moy. In Aug. Sep. Oct.	2019 / 2020 Variance (Amount Change) Mor. Apr. May Jun Jul Aug Sen Oct
# of Customers Residential		.043 222,334 222,714 224,268 225,445 225,330 225,92	2 226,356 226,961 226,267 226,101 225,453 225,804 225,719 226,771	1.6% 2.0% 1.8% 1.8% 1.6% 1.7% 1.5%	3,664 4,347 3,994 4,033 3,476 3,761 3,385
# of Customers Residential Low Income Residential Small C&I Medium C&I Large C&I	20,348 20,333 20,344 20,299 20,268 20,209 120,268 20,209 20,268 20,209 20,268 20,209 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 20,200 2	20,527	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	1.1% 1.2% 3.7% 3.8% 6.1% 4.3% 5.0% 5.0% 5.2% 3.2% 3.2% 3.2% 3.2% 3.2% 5.0% 5.0% 5.0% 5.0% 5.0% 5.0% 5.0% 5.0	
Medium C&I Large C&I	5.102 5.104 5.100 5.101 5.102 5. 774 773 771 771 769 769 769 769 769 769 769 769 769 769	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	3	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	77 85 90 87 84 (18) (47)
Total # of Customers w/ Arrears		,682 266,996 267,532 269,543 270,952 270,855 271,58	11 272,064 272,734 272,485 272,221 271,937 271,908 271,948 272,219	1.7% 2.0% 2.0% 2.0% 2.0% 2.0% 1.9%	
Residential Low Income Residential	39,582 43,164 40,708 39,047 40,653 39, 9,251 9,517 8,320 6,961 6,591 6,51 6,52 2,620 3,513 3,003 2,426 2,650 2,	147 38,855 38,524 43,264 41,424 43,218 49,12 512] 6,705 6,886 7,428 7,835 8,814 6,97 521 2,616 2,439 3,243 3,204 2,759 3,31	0 52,486 54,860 52,102 53,033 48,594 49,234 49,674 49,491 5 6,890 7,050 6,890 7,050	32.6% 27.1% 28.0% 35.8% 19.5% 25.8% 27.7%	12,904 11,696 11,394 13,988 7,941 10,087 10,769 (2,361) (2,467) (1,519) 28 543 651 247 1 1,370 1,409 1933 1,332 697 772 509 1 1,000 1933 1,332 697 772 509 1 1,000 1933 1,332 697 7,000 1933 1,000 193
Small C&I Medium C&I	- 2,620 - 3,513 - 3,003 - 2,426 - 2,650 - 2, - 603 - 881 - 707 - 561 - 613 - 2, 	521 2,016 2,439 3,243 3,204 2,759 3,31 566 598 589 779 782 653 75 731 92T 731 1161 1131 108 9	8 3,990 4,922 3,956 3,378 3,347 3,293 3,125 3,083 876 834 662 634 713	52.3% 40.1% 31.7% 54.9% 26.3% 30.6% 19.5% 48.4% 39.0% 17.1% 56.1% 36.1% 17.0% 6.0%	
Total	52,140 57,203 52,839 49,069 50,594 48,i	566 588 779 782 653 75 731 92T 731 116 1131 108 9 819 48,866 48,511 54,830 53,258 55,552 60,26	8 131 1/1 105 135 191 112 99 103 11 64,392 68,228 63,792 64,791 60,100 60,464 60,434 59,974	55.0% 33.0% 4.0% 82.4% 119.5% 53.4% /.5% 23.5% 29.3% 20.7% 32.0% 18.8% 23.9% 23.7%	
Residential	20,231 21,202 16,947 14,456 16,672 14,4 1 1938 1 1857 1 1391 1017 1011 1	859 15,001 15,380 19,596 18,158 18,846 23,92	4 22,971 19,538 15,533 17,519 13,165 14,264 15,363 15,946 15 1,235 1,161 999 1,1023 757 840 887 887 883	13.5% -7.8% -8.3% 21.2% -21.0% -4.0% 2.4% -21.6% -36.3% -37.5% -28.2% 0.6% -25.1% -2.0% -13.6%	2,740 (1,664) (1,414) 3,063 (3,507) (595) 362 (1703) (696) (392) 6 (7254) (171) (140)
Total # of Customers w/Arrears Residential Low income Residential Small C& Medium C&I Medium C&I Large C&I Total # Arrears 30-60 Residential Low income Residential Low income Residential Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I Residential Arrears 60-90 Residential	1,625 2,468 1,158 1,188 1,550 1,550 1,550 358 641 381 308 353	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	4 2,444 2,311 1,471 1,599 1,307 1,421 1,377 1,566 8 575 682 357 456 402 289 324 421	13.5% 7.8% 3.3% 21.2% 21.0% 4.0% 2.4% 3.3% 3.5% 22.2% 0.6% 25.1% 2.0% 4.0% 3.6% 5.0% 34.6% 1.57% 3.6% 6.9% 6.4% 6.3% 4.81% 13.9% 9.1% 9.1% 1.2% 6.6.2% 6.6.2% 4.00% 1.35.4% 14.6% 1.47.2%	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Large C&I Total		41 58 48 88 81 75 6 ,447 17,930 18,186 23,773 22,437 22,894 28,21	1 86 100 43 70 113 47 48 56 2 27,311 23,792 18,403 20,667 15,744 16,861 17,999 18,842	62.3% -1.0% -17.3% 40.0% 135.4% 14.6% -17.2% 12.8% -9.4% 21.4% -19.8% -3.4% 0.4%	
# Arrears 60-90 Residential	7,789 9,173 9,340 7,505 5,875 6,6	,064 5,643 5,745 6,514 6,270 7,559 8,88	3 11,346 12,508 9,899 7,819 7,128 5,334 5,472 5,025	45.7% 36.4% 6.0% 4.2% 21.3% -12.0% -3.0%	3,557 3,335 559 314 1,253 (730) (171)
Low Income Residential Small C&I		542 507 <u></u> 625 <u></u> 744 <u></u> 842 <u></u> 1,217 <u></u> 1,06 555 552 548 481 610 662 68	5512491988190317891643152214891439 559941,555798539503385_1401	-31.7% -33.7% -29.5% -17.6% -8.1% -3.7% -3.6% -1.6% -51.1% -35.3% -30.3% -30.3%	(533) (502) (378) (168) (57) (20) (18)
Medium C&I	152 118 212 114 118 118 1 17 1 13 35 11 24 1	120 110 106 93 143 138 13 13 15 8 10 16 15 2	6 208 341 188 135 131 99 71 96 6 31 49 20 21 33 31 24 10 15 5 13728 15.441 11.808 9.305 8.438 6.338 6.427 5.976	36.8% 189.0% 11.3% 18.4% 11.0% 17.5% 35.5% 35.5% 38.24% 27.55% 40.9% 10.91% 37.5% 34.6% 33.3% 35.4% 0.0% 18.9% 16.9% 13.1% 5.9% 5.9%	
# Arrears 90>	11,60 12,700 14,421 17,000 19,110 19	224	2 19/60 27940 76 570 27605 29 20 70 20 70 570 20 70 70 70 70 70 70 70 70 70 70 70 70 70		3,430 i 4,033 i 3 i 106 i 1,220 i (900) i (400) i
Low Income Residential Small C&I	5,631 6,170 5,648 4,987 4,880 599	113 5,171 5,163 5,339 5,424 5,585 4,42 594 585 572 572 490 532 40	55 4,506 4,901 4,899 5,177 5,734 5,801 5,576 5,292 9 552 1,056 1,687 1,620 1,537 1,513 1,363 1,116	-20.0% -20.6% -13.3% 3.8% 17.5% 13.5% 7.8% 63.8% 141.6% 225.7% 137.5% 156.6% 154.7% 133.0%	(1,125) ₁ (1,269) ₁ (749) ₁ 190 854 688 405 215 619 1.169 938 938 919 778
nesucerum Low income Residential Small C&I Medium C&I Large C&I Total # Arrears 90> Residential Low income Residential Small C&I Medium C&I Large C&I Total Total Total	12	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	-2.00% 141.5% 225.7% 137.5% 156.5% 154.7% 133.0% 20.4% 65.6% 148.2% 105.0% 112.0% 114.1% 94.3% 0.0% 157.1% 20.0% 223.1% 20.0% 151.5% 155.5% 48.4% 48.4% 62.1% 52.0% 53.3% 54.8% 48.4%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total \$ Arrears 30-60		,078 24,109 23,293 23,215 23,040 23,067 21,25	4 23,353 28,995 33,581 34,819 35,918 37,265 36,008 35,156	32.4% 48.4% 62.1% 52.0% 51.3% 54.8% 49.4%	5,716 9,463 12,866 11,912 12,176 13,187 11,899
Residential Low Income Residential	\$7,200,859 \$7,610,014 \$5,193,594 \$3,077,456 \$2,539,827 \$1,773, \$1,735,646 \$1,708,637 \$1,150,703 \$600,477 \$438,602 \$303,	,304 \$1,692,229 \$1,663,539 \$2,297,457 \$2,963,299 \$5,066,087 \$7,519,31 ,780 \$289,911 \$309,782 \$473,187 \$638,141 \$1,082,245 \$1,067,62	0 \$8,003,626 \$7,558,729 \$6,228,666 \$5,407,444 \$2,412,490 \$2,104,214 \$2,052,523 \$2,180,959 4 \$999,450 \$880,753 \$742,287 \$662,920 \$329,931 \$265,058 \$250,403 \$289,064	11.1%	\$802,767 \$51,285 1,035,072 2,329,988 \$(127,337) 330,910 360,294 \$(5736,197)_1 (827,884)_1 (408,416)_1 (52,443 (108,671)_1 (38,722)_1 (39,508)_1 \$197,094 270,867 121,888 203,808 635 34,258 198
Small C&I Medium C&I	1 - \$748,063	.483 \$176,237 \$146,582 \$203,832 \$277,292 \$472,861 \$718,30 ,159 \$222,365 \$272,219 \$377,976 \$471,539 \$509,908 \$716,93	66 \$945,157 \$1,109,718 \$594,687 \$444,685 \$201,491 \$181,741 \$176,435 \$186,334 10 \$819,108 \$1,175,746 \$653,197 \$577,265 \$335,440 \$259,508 \$280,501 \$307,189	26.3% 32.3% 25.8% 84.6% 0.3% 23.2% 0.1% 65.% 26.3% 7.4% 54.5% 5.6% 12.8% 26.1% 26.1%	\$197,094
Total	\$115,02 \$700,403 \$499,435 \$195,039 \$284,632 \$197,000 \$10,979,120 \$11,788,576 \$7,924,808 \$4,487,592 \$3,798,627 \$2,652,		8 3615.00 3.00 4 5488.549 5563.70 5858.40 5531.30 324.40 531.20 307.20 3	130,00% 45.3% -24.0% 188.7% 201,0% 93.1% 24.0% 1 6.8% -0.2% 9.9% 70.6% 9.4% 20.4% 16.7%	[\$57,341] 245,075 44,920 20 20,320 18,725 20,349 58,136 5 583,355 339,991 10,386 3 368,120 573,774 183,926 20,2774 20,378,679 [\$23,536] \$572,578 \$51,078,831 5357,131 5339,721 \$441,854
Residential Low Income Residential	\$2,996,408 \$3,711,976 \$3,965,360 \$2,881,559 \$1,910,007 \$1,357; \$1,266,857 \$1,451,773 \$1,274,148 \$811,679 \$496,875 \$3331	,194 \$1,016,668 \$986,993 \$998,225 \$1,090,972 \$1,989,320 \$3,286,19 ,540 \$256,252 \$248,650 \$284,057 \$363,672 \$603,475 \$779,66	8 \$4,422,873 \$5,282,406 \$4,912,495 \$4,292,420 \$3,300,500 \$1,767,416 \$1,436,172 \$1,277,505	47.6% 42.3% 23.9% 49.0% 72.8% 30.2% 41.3% 30.3% 40.8% 41.7% 15.7% 15.4% 5.7% 11.6%	\$1,426,465 1,570,430 947,135 1,410,861 1,390,493 410,222 419,504 (5383,457), (592,995), (530,954), (127,805), 76,716 . (19,150), (79,667).
Small C&I Medium C&I	\$159,921 \$231,169 \$276,574 \$165,024 \$95,669 \$80,000 \$171,472 \$260,754 \$318,222 \$181,331 \$134,409 \$125,000 \$125,000 \$182,	999 \$57,463 \$88,765 \$62,896 \$60,699 \$267,240 \$171,50 ,802 \$90,413 \$98,267 \$112,749 \$140,315 \$147,375 \$164,65	33 5283,598 5583,521 5471,388 5328,360 522,384 5118,846 593,639 583,310 528,500 5267,272 5492,772 5430,998 5339,682 5267,272 5447,788 5128,885 5134,232	77.3% 152.4% 70.4% 99.0% 132.5% 46.7% 63.0%	5123,676 352,352 194,814 163,336 126,715 37,847 36,176 588,633 232,018 112,776 158,351 132,863 21,986 38,472
\$ Arrears 30-50 Residential Low Income Residential Small C&I Medium C&I Large C&I Total \$ Arrears 60-90 Residential Low Income Residential Low Income Residential Low Income Residential \$ Arrears 90- Residential Low Uncome Residential Total \$ Arrears 90- Residential Low Income Residential Somal C&I Medium C&I Large C&I Total \$ Arrears 90- Residential Low Income Residential Low Large C&I Medium C&I Large C&I Medium C&I Large C&I	\$102,822 \$160,122 \$347,770 \$100,384 \$122,770 \$93, \$4,697,481 \$5,815,794 \$6,182,074 \$4,139,926 \$2,759,681 \$1,991,	.987	5 \$214,437 \$481,786 \$282,599 \$279,187 \$463,753 \$209,707 \$125,812 \$92,702 9 \$6,064,412 \$7,699,263 \$6,840,674 \$5,923,473 \$4,827,450 \$2,558,138 \$2,011,093 \$1,780,674	108.5% 200.9% -18.7% 178.1% 277.7% 123.1% 1.8% 29.1% 32.4% 10.7% 43.1% 74.9% 28.5% 30.2%	312,306 32,252 194,814 103,326 112,76 13,326 12,326 13,265 31,21,326 13,270 12,326 13,270 12,326 13,472 12,326 13,
\$ Arrears 90> Residential	\$6,813,963 \$7,830,917 \$9,003,338 \$10,699,689 \$11,504,375 \$11,636,3	,276 <u>\$11,446,613</u> <u>\$11,010,707</u> <u>\$10,909,682</u> <u>\$10,846,954</u> <u>\$10,882,05</u> 0 <u>\$11,236,48</u>	4 \$12,570,628 \$15,268,224 \$17,994,982 \$19,733,248 \$21,409,223 \$22,773,142 \$22,454,090 \$22,360,591	84.5% 95.0% 99.9% 84.4% 86.1% 95.7% 96.2%	\$5,756,665 7,437,307 8,991,644 9,033,559 9,904,848 1,1,136,866 1,1,007,477
Low Income Residential Small C&I	\$4,307,125 \$4,916,370 \$5,007,154 \$4,651,797 \$4,600,913 \$4,795,55 \$145,300 \$181,652 \$241,835 \$293,428 \$306,768 \$279,55	950 \$4,850,687 \$4,840,767 \$4,909,807 \$4,882,740 \$5,037,721 \$4,236,60 ,812 \$276,551 \$267,417 \$283,727 \$263,415 \$261,213 \$399,24	44 512-570.628 515-528-524 517-994-982 1519-733-788 521-680-523 522-773-142 522-484-900 522-365-51 523-65-51 52-56-51 52-56-56-56-52-56-56-52-56-56-52-56-56-56-56-56-56-56-56-56-56-56-56-56-	3.9% 0.6% 3.4% 18.4% 34.1% 31.8% 24.1% 212.8% 254.4% 291.1% 263.7% 277.7% 326.4% 241.3%	\$5,756,665\$ 7,437,307 8,991,644 9,033,559 9,904,848 11,136,866 11,007,477 5165,855 30,025 168,619 856,008 1,568,417 1,527,149 1,168,885 30,025 146,076 703,994 773,756 851,748 913,416 667,192 5204,237 353,709 503,890 580,083 477,464 418,900 313,707 733,550 160,540 207,975 301,825 447,288 596,898 601,688 565,14,221 58,443,667 310,576,202 511,545,322 513,249,764 514,595,018 513,758,948
Large C&I	\$480,032 \ \$517,823 \ \$543,665 \ \$572,924 \ \$598,724 \ \$587,1 \$71,090 \ \$89,237 \ \$118,175 \ \$113,044 \ \$128,489 \ \$159,1 \$118,75 \ \$13,525,000 \ \$14,914,165 \ \$16,220,991 \ \$17,120,270 \ \$17,450	.846 \$610,653 \$616,734 \$618,104 \$665,595 \$669,443 \$530,000 \$660 \$169,949 \$199,764 \$236,552 \$248,840 \$246,060 \$164,65 \$127,774	11 5884_2691 \$87,5321 \$1,047,645 \$1,153,007 \$1,1076,188 \$1,006,746 \$924,3601 \$760,678 \$4 \$1,006,746 \$924,3701 \$760,678 \$1,007 \$1	42.5% 68.3% 92.7% 101.2% 79.7% 71.3% 51.4% 110.1% 179.5% 375.0% 3	\$20,0,237 353,709 503,980 580,083 477,464 418,900 313,707 578,250 160,540 207,975 301,825 447,288 598,688 601,688 602,683 603,
\$ Total Arrears Residential	\$17,011,230 \$19,152,907 \$18,162,292 \$16,658,703 \$15,954,210 \$14,766.	774] \$14,155,510] \$13,661,239 \$14,205,364 \$14,901,225 \$17,937,458 \$22,041,99	2 S24.997.127 S28.109.360 S29.136.143 S29.433.112 S27.122.213 S26.644.772 S25.942.785 S25.819.054	46.9% 46.8% 50.4% 76.7% 70.0% 80.4% 83.3%	57,985,897 8,956,453
Low Income Residential Small C&I	\$7,309,628 \$8,076,780 \$7,432,005 \$6,063,902 \$5,536,340 \$5,433, \$1,053,264 \$1,251,672 \$991,207 \$699,328 \$603,293 \$508, \$1,527,954 \$1,709,249 \$1,470,164 \$1,512,7999 \$1,076,844 \$950,64	,270 \$5,396,850 \$5,399,200 \$5,667,046 \$5,884,502 \$6,723,390 \$6,083,89	15 \$6,355,832 \$6,685,927 \$6,661,255 \$6,854,550 \$7,072,801 \$6,902,537 \$6,496,560 \$6,086,606		(\$953,796) (1,390,853) (770,750) 790,648 1,536,461 1,469,267 1,099,710 5629,983 1,085,295 1,020,686 1,140,901 979,098 985,520 703,565
Residential Low income Residential Small C&I Medium C&I Large C&I Total	\$1,527,954 \$1,709,249 \$1,470,164 \$1,127,999 \$1,067,844 \$943,1 \$592,014 \$949,762 \$965,381 \$408,466 \$535,891 \$545,1 \$27,494,411 \$31,40,370 \$29,021,049 \$24,958,400 \$23,697,577 \$22,103.	.807 \$923,431 \$987,220 \$1,108,830 \$1,277,449 \$1,326,725 \$1,511,59 ,098 \$555,225 \$422,408 \$572,077 \$672,536 \$944,605 \$989,62	11 \$1,763,482 \$2,540,049 \$2,131,841 \$2,069,955 \$1,696,901 \$1,414,041 \$1,333,746 \$1,202,100 77 \$1,325,233 \$1,771,656 \$1,097,298 \$1,257,216 \$1,897,936 \$1,349,431 \$1,221,946 \$988,009	15.4% 48.6% 45.0% 83.5% 58.9% 49.8% 44.4% 1 123.9% 86.5% 13.7% 207.8% 254.2% 199.1% 120.1%	\$235,528 \$30,800 661,677 941,956 629,057 470,224 410,315 5235,528 \$30,800 661,677 941,956 629,057 470,224 410,315 5233,119 821,894 131,917 848,750 1,962,045 898,333 666,721 58,630,822 510,303,899 512,017,381 516,496,662 515,674,665 515,701,352 514,667,586
Billed Sales kWh or therms		,244 \$21,541,268 \$20,972,832 \$22,103,772 \$23,337,118 \$27,933,492 \$31,916,16	0 \$36,124,942 \$41,443,959 \$41,038,430 \$41,455,062 \$39,372,242 \$37,804,596 \$36,208,854 \$35,128,418	31.4% 33.1% 41.4% 66.1% 66.1% 71.0% 68.1%	
Residential Low Income Residential	30,225,629 19,638,877 12,126,830 6,511,837 3,918,039 3,691, 2,767,741 1,865,536 11,178,889 668,541 419,426 403,	,45/ 3,828,362 5,200,410 11,944,691 24,900,111 32,681,622 26,891,59 ,080 423,719 528,196 1,035,848 2,138,073 2,617,301 2,166,55	b 24,525,000 19,615,784 15,561,691 6,217,087 4,176,986 3,785,797 3,540,677 N/A 2,251,811 1,905,659 1,520,926 623,308 427,510 393,576 379,409 N/A	-18.5% -0.1% 28.5% -6.5% 5.0% -7.5% -1.5%	(5.700,625) (\$23,093) \$3,434,861 (\$294,750) \$258,947) \$94,340 (\$287,685) (\$15,930) \$40,122 \$342,037 (\$45,233) \$8,083 [\$9,504] (\$44,311) (\$10,000) \$40,000 (\$46,000) \$40,00
Low Income Residential Small C&I Medium C&I Large C&I	9,051,667 6,554,544 4,330,039 2,571,643 1,677,653 1,612; 15,291,684 13,626,795 10,861,356 8,89,224 7,561,847 7,845,4	178 430,464 577,000 1,437,016 3,499,214 4,590,908 4,217,78 1,780 1,747,327 2,029,118 3,906,915 7,621,224 9,299,137 8,235,33 4,217,66,018 7,842,603 10,217,514 13,859,532 1,533,660 1,48,84,442 7,663,018 7,842,603 10,217,514 13,859,432 1,534,603 1,48,844	2, 5, 63, 71	-17.5% -15.5% -2.2% -21.2% -10.8% -9.5% -27.5% -9.1% -7.9% -1.4% -7.2% -3.8% -7.5% -0.7%	(1,603,82)] (\$1,018,73)] (\$95,096)] (\$545,034)] (\$12,003)] (\$12,618)] (\$480,52)] (1393,58)) (\$1070,939) \$148,673 (\$167,721), (\$285,061), (\$586,592).
Total Billed Total Revenue \$	15,291,684 13,626,795 10,861,355 8,829,224 7,551,847 7,845, 61,705,885 44,274,878 25,949,525 19,294,068 14,013,028 14,006,	.484_94 .936	5 13,888,102 12,555,855 11,010,029 8,191,904 7,276,786 7,258,849 7,606,579 N/A 3 51,384,418 42,033,477 34,020,274 17,678,894 13,761,944 13,299,693 13,180,881 N/A	-16.7% -5.1% 13.6% -8.4% -1.8% -5.0% -6.5% -6.5%	(1,393,582), (51,070,939), 5148,673, (5637,321), (5285,061), (5586,592), (556,439), (10,321,467), (52,241,401), \$4,070,749, (51,615,174), (5251,084), (5707,243), (5912,009)
Residential Low Income Residential	\$\frac{\xi_535,010,855}{\xi_3815,460} \bigs\xi_1981,289 \bigs\xi_1259,002 \bigs\xi_823,287 \bigs\xi_823,287 \bigs\xi_586,925 \bigs\xi_503,25	011 \$9,776,353 \$13,100,990 \$17,644,831 \$31,544,477 \$41,236,780 \$32,296,77 ,591 \$540,984 \$767,284 \$1,169,352 \$1,991,161 \$2,386,867 \$1,917,84	3 \$31,973,555 \$26,914,357 \$23,384,632 \$11,644,057 \$11,039,343 \$9,026,756 \$8,203,395 \$11,511,500 \$12 \$1,358,880 \$1,297,533 \$979,342 \$553,841 \$498,709 \$397,989 \$435,257 \$488,968	-8.7% 6.1% 28.2% -0.2% 7.5% -3.7% -16.1% -64.4% -34.5% -22.2% -32.7% -15.0% -21.0% -19.5%	(\$3,037,299) \$1,540,975 \$5,148,825 (\$20,126) \$768,172 (\$348,255) (\$1,572,958) (\$2,456,580) (\$683,756) (\$279,660) (\$269,446) (\$88,216) (\$105,602) (\$105,727)
Total Billed Total Revenue \$ Residential Low income Residential Small C&I Medium C&I	\$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$1,166,155 \$1,025; \$7,151,331 \$5,645,638 \$3,898,858 \$2,737,896 \$2,328,065 \$2,110,	342 \$1,081,397 \$1,428,174 \$2,957,441 \$4,560,233 \$5,497,423 \$5,069,78 454 \$2,212,348 \$2,787,688 \$3,444,815 \$5,749,624 \$7,209,834 \$5,935,94	IAI \$4,245,889 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165,446 \$1,067,081 \$850,492 \$1,194,619 00 \$5,711,672 \$4,662,598 \$3,869,397 \$2,694,414 \$3,205,048 \$1,970,500 \$2,833,917 \$2,417,620	-17.4% -5.0% 22.4% -2.0% -0.1% 4.1% -21.4% -21.4% -20.1% -1.6% 37.7% -6.6% 28.1%	(\$893,466) (\$168,465) \$461,363 (\$24,406) (\$709) \$41,739 (\$230,905) (\$1,439,658) (\$983,040) (\$29,461) (\$43,482) \$876,983 (\$139,954) \$621,569
Total	55,096,795 540,787,574 529,670,252 519,085,676 516,936,919 515,269,	.855	88 55,032,683 54,125,936 53,845,959 53,359,672 52,666,136 52,560,864 52,407,858 53,365,183 5 \$48,322,679 340,224,042 534,603,018 519,446,080 318,574,682 515,023,190 514,730,919 518,977,890		(\$64,112) (\$269,246) (\$368,302) \$717,864 \$81,533 \$306,009 \$90,235 (\$7,891,117) (\$563,532) \$4,932,765 \$360,404 \$1,637,762 (\$246,063) (\$1,197,786)
Residential	‡ -		-		
Small C&I Medium C&I	‡===;===;===;===			= = = = = = = = = = = = = = = = =	
Large CAL Total Supplier Receivables Purchased (for EDCs)(1) Residential Low Income Residential Small CRI Medium CRI Large CAL Total Total Revenue Billed 5 (Line 11+ Line 12) Residential Low Income Residential Small CRI	<u> </u>		<u> </u>	 	
Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35,010,855 \$25,373,381 \$18,235,807 \$11,664,183 \$10,271,171 \$9,375,0	.011 \$9,776,353 \$13,100,990 \$17,644,831 \$31,544,477 \$41,236,780 \$32,296,77	3 531,973,555 \$26,914,357 523,384,632 \$11,644,057 \$11,039,343 \$9,241,523 \$8,203,395 \$11,511,500	-8.7% 6.1% 28.2% -0.2% 7.5% -1.4% -16.1%	(\$3,037,299) 1,540,975, 5,148,825 (20,126), 768,172 (133,488), (1,572,958),
Low Income Residential Small C&I Medium C&I	53,815,460 \$1,981,289 \$1,259,002 \$823,287 \$586,925 \$503,1 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$1,166,155 \$1,025,233	591 \$540,984 \$767,284 \$1,169,352 \$1,991,161 \$2,386,867 \$1,917,84 342 \$1,81,397 \$1,428,174 \$2,957,441 \$4,560,233 \$5,497,423 \$5,069,78	3 \$31,973,555 \$26,914,357 \$23,384,632 \$11,644,057 \$11,039,343 \$9,241,523 \$8,203,395 \$11,515,00 2 \$1,388,880 \$1,297,533 \$979,342 \$553,841 \$498,709 \$403,280 \$435,257 \$488,968 4 \$4,245,889 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165,446 \$1,099,290 \$850,492 \$1,194,619	-8.7% -6.1% 28.2% -0.2% 7.5% -1.4% 16.1% -64.4% 34.5% 22.2% -3.27% 15.0% 19.9% 19.5% -19.5% 17.4% 5.0% 22.4% 2.0% -0.1% 7.2% 21.4% 2.0% -0.1% 2.0% 21.4% 2.0% -2.1% 21.4% 2.0% 21.4% 21	(\$2,456,580) (683,756) (279,660) (269,446) (88,216) (100,311) (105,727) (593,466) (168,465) 461,363 (24,406) (709) 73,948 (230,905)
Large C&I	\$5,096,795 \$4,395,182 \$4,214,261 \$2,641,807 \$2,584,602 \$2,224,005 \$2,110,000 \$13,000 \$2,500,000 \$2,	7,454 \$2,212,348 \$2,787,688 \$3,444,615 \$5,749,624 \$7,209,834 \$2,353,539 855 \$2,317,623 \$2,623,804 \$3,186,488 \$5,033,011 \$5,831,381 \$5,110,49 1253 \$15,928,705 \$20,707,940 \$28,402,927 \$48,878,505 \$62,162,284 \$50,330,83	0 52/11.07.2 54,004.528 53,865,939 52,0094,941 53,205,048 52,044,957 52,833,917 52,817,952 63,818 52,007,858 53,365,183 52,007,858 53,865,183 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 53,865 52,007,858 5	-20.1% -17.4% -0.8% -1.6% -37.7% -3.1% -28.1%1.4.0% -3.1%	(54,439,658) 983,040 (29,461) (43,482) 876,983 (65,457) 621,569 (62,569) (65,412) (269,246) (368,302) 717,864 81,533 375,326 90,235 (57,891,117) (5663,332) 4,932,765 (53,60,404) 51,637,762 (51,00,7786)
Total \$ Revenue (Payments) Received (2) Residential Low Income Residential Small C&I Mellum C&I Large C&I Total	\$36,180,267 \$32,057,050 \$23.869,209 \$15.873,810 \$12.853,390 \$10.8204	,954 \$10,070,266 \$11,290,062 \$12,353,209 \$22,396,495 \$32,303,136 \$31,488,07	9 \$32,809,496 \$27,018,896 \$24,346,388 \$18,987,160 \$12,706,790 \$10,181,671 \$9,493,750 \$10,7276,725		
Low Income Residential Small C&I	\$1,391,045	0.954 \$10.070.266 \$11,290.062 \$12,353.209 \$22,396.495 \$32,303,136 \$31,488.02 \$317,7199 \$553.953 \$453.458 \$574.434 \$1,354.512 \$2,931.678	9 \$32,899,496 \$27,018,896 \$24,346,338 \$18,987,160 \$12,706,790 \$10,181,671 \$9,493,750 \$10,276,225 \$8 \$1,078,181 \$919,696 \$1,029,702 \$674,670 \$550,539 \$396,152 \$632,929 \$338,389 \$9 \$46,76,193 \$3,313,551 \$3,225,247 \$2,183,351 \$1,314,597 \$1,121,861 \$1,201,622 \$1,03,216	-9.3% -15.7% -2.0% -20.0% -1.1% -5.9% -5.7% -22.5% -65.7% -22.5% -65.7% -20.0% -32.6% -32.6% -14.7% -33.1% -1.7% -20.2% -0.1% -2.5% -24.4% -20.5% -24.4% -15.1% -36.1% -12.0% -31.1% -7.5% -9.2% -6.5%	(\$802,743) (1,546,358) (56,111) 366,997 (1,357) 26,971 235,901
Medium C&I Large C&I	\$7,250,633 \$6,679,212 \$5,376,710 \$3,311,700 \$2,619,690 \$2,347,	,389 \$1,988,218 \$2,434,946 \$2,361,970 \$4,233,005 \$6,358,231 \$5,867,96	8 \$6,152,803 \$4,269,376 \$4,731,682 \$3,414,896 \$2,423,654 \$2,131,642 \$2,116,487 \$2,152,170	-15.1% -36.1% -12.0% -3.1% -7.5% -9.2% -6.5% -6.8% -25.8% -13.2% -6.0% -18.7% -2.6% -50.5%	(\$1,097,830) (2,409,837) (645,028) 103,196 (196,035) (215,747) 128,270
# Revenue (Payments) Received	 	,400 S1,837,766 S2,841,882 S1,984,507 S3,803,117 S4,943,723 S5,258,26 ,465 S15,334,170 S18,205,038 S18,351,281 S38,804,099 \$49,684,577 S50,041,63	_	- 65% - 25.8% - 13.2% - 6.0% - 13.7% - 2.6% - 9.5% - 10.7% - 2.4% - 5.7%	[530,282] (1,14,556) 575,046 170,015 438,104 [71,466] 925,120 (55.924,400) [511,903,591] (5106,243) 52,250,220 (5444,208) [51,004,206] 5868,505
Residential Low Income Residential	185,198 185,039 189,379 171,162 194,813 188, 15,994 22,455 18,968 23,829 20,927 17,	339 183,726 205,501 183,651 206,003 210,961 195,06 772 17,573 18,774 16,967 18,889 21,791 34,51	99 209,156 196,889 194,099 202,340 203,429 197,356 195,248 202,422 66 23,605 20,744 22,874 18,840 19,243 17,692 19,591 16,789	12.9% 6.2% 2.5% 18.2% 4.4% 4.8% 6.3% 47.6% 7.6% 20.6% 20.5% -8.0% 0.5% 11.5%	23,958 11,450 4,220 31,178 8,616 90,07 11,522 7 7 1,522 7 1,521 1,521 1,450 4,880 1,680 1,521 1,521 1,178] 7,481 2,172 854] 678 7 2,400 7 1,521
Medium C&I	10,083 10,083 15,542 17,534 17, - 5,123 5,031 5,639 4,740 5,503 5,639 6,741 6,7	$\frac{1}{2}$ $\frac{1}$	00 10,241 12,411 17,423 11,714 118,388 118,100 118,448 118,235 118,410 118,448 118,235 118,410 118,448 118,235 118,410 118,448 118,235 118,448	2.276, -/.1761, -4.1761, 14.0761, 4.2761, 3.5951, 15.0761, -1.2761, -1.4874	1.552.1(1,178)
Total Difference Between Billed and Received Reveni	223,789 229,915 232,942 216,098 239,633 229,19 216,10 216,098 239,633 229,19 216,10 216,098 239,633 229,19 216,10 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,633 229,19 216,098 239,098	,862 222,907 250,074 221,730 249,732 265,789 253,32	33 257,272 237,577 240,486 244,903 247,279 239,486 239,832 243,556	15.0% 3.3% 3.2% 4.2% 7.6%	- 33,483 7,662 7,544 28,805 7,646 9,624 16,925
Residential Low Income Residential	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	.943] (\$\frac{5293,913}{563,785} \times \frac{51,810,928}{5213,331} \times \frac{55,291,622}{5715,894} \times \frac{59,147,982}{51,266,728} \times \frac{58,933,644}{51,032,355} \times \frac{(51,013,833)}{(51,013,833)} \times \frac{515,894}{51,266,728} \times \frac{51,032,355}{51,032,355} \times \frac{(51,013,833)}{51,032,355} \times \frac{51,013,833}{51,032,355} \times \frac{51,032,355}{51,032,355} \times 51,	4 [583,541] (\$104,540] (\$961,756) (\$73,43,103) (\$1,667,447] (\$940,147) (\$1,260,355) (\$1235,275] (6) \$2,280,699 (\$377,837] (\$5,503,60) (\$10,0330) (\$5,503,60) (\$12,0330) (\$7,728] (\$197,672) (\$150,570] (\$150,570] (\$10,0330)	-28.5% -98.4% -82.9% 76.5% -35.4% -35.0% 339.0% -88.4% -153.7% -77.9% -90.7% -89.7% 158.4% -409.9%	\$333,472 6,579,129 4,671,647 (3,183,476) 914,772 505,795 (996,442) (52,143,717) 1,080,930 177,669 1,183,822 450,103 4,370 (261,457)
Small C&I Medium C&I	(\$339,580) (\$1,285,826) (\$1,219,034) (\$597,852) (\$149,799) (\$69, (\$293,02) (\$1,033,575) (\$1,477,852) (\$573,804) (\$291,624) (\$236,624)	.548 \$115,677 \$343,978 \$1,759,305 \$1,913,183 \$772,508 \$574,09 .935 \$224,130 \$352,743 \$1,082,845 \$1,516,619 \$851,603 \$67,97	4 (\$430,304) \$92,067 (\$701,561) (\$989,255) (\$149,151) (\$22,571) (\$335,130) \$91,403 12 (\$441,130) \$393,222 (\$862,285) (\$720,482) \$781,394 (\$86,645) \$717,430 \$265,450	26.7% -107.2% -42.4% 65.5% -0.4% -67.5% -403.5% 344.2%, -138.0%, -41.7%, 25.6%, -367.9%, -63.4%, 220.1%,	(\$90,724) 1,377,893 517,474 (391,403) 648 46,977 (46,806) (\$341,828) 1,426,797 615,567 (146,678) 1,073,018 150,290 493,300
Large C&I Total	\$63,102 (\$43,709) (\$136,807) (\$196,741) \$236,862 (\$486,607) (\$70,000 (\$196,741) \$236,862 (\$196,741) \$10,000	.545) \$484,857 (\$218,078) \$1,201,981 \$1,229,895 \$887,598 (\$147,76 ,212) \$594,536 \$2,502,902 \$10,051,647 \$15,074,406 \$12,477,708 \$289,20	9 209,156 196,489 194,099 202,340 203,429 197,356 195,248 202,422 193,561 195,248 202,422 193,665 20,0744 22,874 18,940 192,43 17,692 19,991 16,789 8 18,240 154,311 17,231 17,714 18,388 18,1810 18,448 18,235 19,542 19,541 18,240 192,43 192,	437.7%	\$276,170 875,310 (943,348) 547,850 (356,570) 446,793 (834,886) (51,966,626) \$11,340,059 \$5,039,009 (51,989,886) \$2,081,971 \$1,154,225 (\$2,066,291)
Residential	ns [AMP]				
Low Income Residential Small C&I Medium C&I					(66)
Large C&I	T		2 959 947	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Total Customers Disconnected for Non-Payment Residential Low Income Residential				1400.0% -100.0% -100.0% -100.0% -100.0% -100.0%	14 (50) (36) (134) (62) (120) (153)
Low Income Residential Small C&I Medium C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	1400.0%	14 (50) (36) (134) (62) (120) (153) (11) (13] (14) (22) (13] (37) (38) (15) (15) (10) (11) (6) (3) (5) (2) (2)
Medium C&I	L4 3, 1	_ 1	<u> </u>	-1UU.U% -100.0% -100.0% 0.0% 1.00.0% 0.0%	(4)(3)(1)00(1)0[

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																	G	AS																		
Large C&I	1 1		1	UNITED SET 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.														0	(1)	O_	0	I														
Total	27	76	52	172	79	163	193	98	11	6_	6	34	21	0	0	0	0	0	0	20	-22.2%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	[(6)	(76)	(52)	(172)	(79)	(163)	(193)	
Customers on Payment Plans	<u> </u>							'	'		'-		'	:	'	''	'	'	'		l !		' .	:	'				'_		4 1 /	'	4 - 17	4 17	'	4
Residential	4,871	5,617	6,513	6,784	6,595	6,311	5,977	5,519	4,639	4,496	4,299	4,878	4,677	3,358	2,929	3,220	3,412	2,984	2,910	3,350	-4.0%	-40.2%	-55.0%	-52.5%	-48.3%	-52.7%	-51.3%		(194)	(2,259)	(3,584)	(3,564)	(3,183)	(3,327)	(3,067)	
Low Income Residential	1,334	1,474	1,843	1,783	1,614	1,627	1,643	1,705	1,554	1,454	1,267	858	767	592	606	654	723	644	606	631	-42.5%	-59.8%	-67.1%	-63.3%	-55.2%	-60.4%	-63.1%	Ь	(567)	(882)	(1,237)	(1,129)	(891)	(983)	(1,037)	
Small C&I	54	57	68	65	56	46	29	29	40_	43	48	46	34	39	82	108_	126	109	144	176_	-37.0%		20.6%	66.2%	125.0%	137.0%	396.6%		(20)	(18)	14	43	70	63	115	l
Medium C&I	10	11 -	11	15	18	20_	20	15	14	16	19	14	13_	12	21	23	33	37	44	48_	30.0%	9.1%	90.9%	53.3%	83.3%	85.0%	120.0%		3'_	11 .	10	8 _	15	17	24	
Large C&I	↓¹I	∟		¹L	1	1				1	1L	1	2	41	L 2	2	71	L 5 I	8	9	100.0%	300.0%	0.0%	100.0%	600.0%	400.0%	0.0%		1!_	3	²↓ .	1	6	41	8	
Total	6,270	7,160	8,435	8,648	8,284	8,005	7,669	7,268	6,247	6,010	5,634	5,797	5,493	4,005	3,640	4,007	4,301	3,779	3,712	4,214	-12.4%	-44.1%	-56.8%	-53.7%	-48.1%	-52.8%	-51.6%		(777)	(3,155)	(4,795)	(4,641)	(3,983)	(4,226)	(3,957)	
Current A/R	 '	'_				'			'				'		'	''		'	'		'	1	'					L	'_	4	4		444		4	4
Residential	\$24,536,142	\$16,363,974	\$11,393,203	\$8,401,747	\$5,978,197	\$6,514,759	\$7,000,644	\$7,896,146	\$14,472,878	\$21,135,053	\$26,094,909	\$25,886,538	\$20,420,361	\$18,201,596	\$15,280,691	\$7,853,388	\$6,998,390	\$6,772,026	\$6,463,279	\$8,293,017	-16.8%	11.2%	34.1%	-6.5%	17.1%	3.9%	-7.7%	L	(\$4,115,780)	1,837,622	3,887,488	(548,359)	1,020,193	257,267	(537,365)	
Low Income Residential	\$3,493,717	\$1,573,701	\$967,014	\$575,532	\$373,305	\$399,484	\$443,889	\$565,131	\$927,007	\$1,486,557	\$1,961,164	\$1,312,359	\$1,109,048	\$1,009,276	\$801,553	\$424,558	\$365,336	\$342,016	\$385,246	\$387,203	-68.3%	-35.9%	-17.1%	-26.2%	-2.1%	-14.4%	-13.2%		(\$2,384,668)	(564,425)	(165,461)	(150,974)	(7,969)	(57,468)	(58,643)	
Small C&I	\$3,663,163	\$2,244,719	\$1,325,301	\$857,290	\$648,863	\$685,487	\$697,801	\$806,551	\$1,814,799	\$3,097,114	\$3,727,656	\$3,747,473	\$2,882,196	\$2,416,192	\$1,614,758	\$799,257	\$684,502	\$708,602	\$654,284	\$850,366	-21.3%	7.6%	21.8%	-6.8%	5.5%	3.4%	-6.2%	Ь	(\$780,967)	171,473	289,457	(58,033)	35,639	23,115	(43,517)	l
Medium C&I	\$4,907,926	\$3,551,606	\$2,446,533	\$1,789,006	\$1,441,078	\$1,324,570	\$1,569,761	\$1,757,928	\$2,735,596	\$4,142,713	\$4,618,656	\$4,489,686	\$3,703,538	\$3,600,527	\$2,597,682	\$1,619,086	\$1,330,770	\$1,433,212	\$1,276,883	\$1,623,689	-24.5%	1.4%	6.2%	-9.5%	-7.7%	8.2%	-18.7%	Ь	(\$1,204,388)	48,921	151,149	(169,920)	(110,308)	108,642	(292,878)	
Large C&I	\$2,636,702	\$2,236,176	\$1,531,388	\$1,366,618	\$1,516,664	\$844,734	\$1,203,357	\$1,237,119	\$1,965,837	\$3,192,934	\$3,251,478	\$2,631,929	\$2,559,201	\$3,418,983	\$2,162,061	\$1,924,961	\$938,294	\$1,624,483	\$1,470,047	\$1,544,723	-2.9%	52.9%	41.2%	40.9%	-38.1%	92.3%	22.2%	Ь	(\$77,501)	1,182,807	630,673	558,343	(578,370)	779,749	266,690	
Total	39,237,650	\$25,970,176	\$17,663,440	\$12,990,192	\$9,958,107	\$9,769,034	\$10,915,452	\$12,262,875	\$21,916,116	\$33,054,371	\$39,653,862	\$38,067,987	\$30,674,345	\$28,646,574	\$22,456,745	\$12,621,250	\$10,317,292	\$10,880,339	\$10,249,739	\$12,698,998	-21.8%	10.3%	27.1%	-2.8%	3.6%	11.4%	-6.1%	+	(\$8,563,305)	\$2,676,399	\$4,793,305	(\$368,942)	\$359,185	\$1,111,305	(\$665,713)	
Collection Effectiveness	 								'						'			'	'		'															
Residential	+	62.1%	57.1%	49.2%	45.6%	40.4%	41.2%	48.2%	42.6%	61.9%	65.0%	56.3%	58.0%	48.1%	46.5%	38.9%	34.4%	27.2%	26.2%	27.5%		-22.6%	-18.7%	20.9%	-24.7%	-32.8%	-36.3%			-14.0%	-10.7%	-10.3%	-11.3%	-13.3%	-15.0%	
Low Income Residential	+ 1	28.0%	25.2%	29.9%	19.2%	9.7%	9.0%	10.7%	8.7%	17.1%	13.8%	34.5%	16.9%	13.8%	15.4%	9.7%	4.6%	<u> </u>	10.9%	12.8%		-50.8%	-39.0%	-6 <u>7.</u> 5%	<u>-76.1%</u>	-17.5%	21.7%		;-	-14.2%	9.9%	-20.2%	-14.6%	-1.7%	2.0%	
Small C&I	4 – – – :		76.6%	73.9%	70.9%	68.1%	67.7%	72.5%		84.3%	81.7%	78.7%	73.7%	56.5%	64.5%	54.2%	49.3%	43.8%	49.4%	53.3%	:		-15.8%	-26.6%	<u>-30.5%</u>	-35.7%	-27.0%		[_	-22.1%	12.1%	19.6%	-21.6%	-24.3%	18.3%	
Medium C&I	+ '	80.0%	78.1%	76.8%	71.9%	71.4%	68.3%	72.0%	67.9%	76.6%	83.4%	79.5%	78.0%	61.1%	71.2%	64.3%	69.5%	61.1%	69.7%	64.7%	'	-23.6%	-8.8%	-16.2%	-3.4%	-14.3%	2.1%		'_	-18.9%	-6.9%	-12.5%	-2.4%	-10.2%	1.4%	
Large C&I	+ 1	82.4%	83.6%	89.2%	81.2%	87.0%	77.0%	86.6%	80.1%	84.6%	85.3%	85.2%	78.3%	61.4%	84.0%	73.2%	61.3%	64.9%	68.8%	78.1%		-25.4%	0.6%	-17.9%	-24.4%	-25.4%	-10.7%		!-	-21.0%	0.5%	-16.0%	-19.8%		-8.2%	
I otal		61.8%	58.0%	52.7%	47.3%	43.6%	41.6%	48.7%	44.4%	61.0%	64.6%	60.0%	58.8%	47.1%	50.1%	41.0%	36.8%	30.3%	31.9%	33.4%		-23.8%	-13.6%	-22.1%	-22.0%	-30.5%	-23.3%			-14.7%	-7.9%	-11./%	-10.4%	-13.3%	-9.7%	

Footnotes (if necessary)
[1] Summed on billing month rather than calendar month.
[2] Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company: Narragansett Electric Company (Electric Business)

Tab: COMBINED

Date: 10/31/2020

Date:	10/31/2020	
	2010	2019 / 2020 Variance (Percent Chance) 2019 / 2020 Variance (Percent Chance)
	2019 2019 2019 2019 2019 2019 2019 2019	AU3 / 2020 variance Percent Change 2031 / 2020 variance AU3 / 2020 variance A
# of Customers Residential	625,131 - 625,274 - 624,582 - 624,195 - 624,379 - 624,580 - 625,331 - 626,158 - 625,946 - 631,451 - 631,278 - 632,566 - 633,812 - 634,065 - 634,411 - 634,468 - 633,525 - 635,109 - 635,257 - 638,290	- 1 ₋₆ 4 - 1 ₋₆ 4 - 1 ₋₆ 4 - 1 ₋₆ 5 - 1 ₋₅ 5 - 1 ₋₇ 5 - 1 ₋₆ 6 - 1 ₋₆ 5 - 1
Low Income Residential		1.4% 1.6% 1.6% 1.6% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.5% 1.05% 1.052 9.329 10.273 9.146 10.529 9.924 1.093 1.0
Medium C&I	- 69,629 69,667 69,682 69,753 69,767 69,882 70,021 70,182 71,095 71,174 71,457 71,664 71,858 71,815 71,749 71,765 72,875 7	2.9% 3.1% 3.1% 2.9% 2.8% 2.6% 1,995 2,191 2,133 1,996 1,978 1,946 1,822 200 1.5% 1.6% 1.6% 1.3% 1.2% 0.4% 0.1% 200 208 208 178 165 57 (7)
Low Income Residential Small C&I Medium C&I Large C&I Total	3,174 13,187 13,181 3,195 13,210 13,217 13,226 13,256 13,250 13,251 13,355 13,357 13,357 13,357 13,350 13,350 13,350 13,357 13,357 13,257 13,259 13,250 13,279 13,270 13,2	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
# of Customers w/ Arrears		
Residential Low Income Residential	100,734 108,379 102,252 99,177 106,144 106,559 110,434 110,647 123,009 116,886 116,414 128,082 135,084 140,317 132,482 135,294 125,973 132,481 139,627 141,256 22,859 23,424 21,530 20,009 20,009 20,115 20,1	34.1% 29.5% 29.6% 36.4% 18.7% 24.3% 26.4% 34.350 31.938 30.230 36.117 19.829 25.922 29.193 36.4% 5.6% 2.6% 5.3% 4.5% 5.6% 1.6% 7711 1.3211 (569) 1.070 893 1.126 3421 5.34% 31.8% 12.6% 41.5% 3.9% 19.8% 4.9% 5.540 4.015 1.588 4.010 480 2.079 (613)
Small C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	34.85 - 31.86 - 17.68 - 41.58 - 3.98 - 1.58 - 1.58 - 1.58 - 4.00 - 40 - 2.07 - 1.58 - 1.58 - 4.00 - 40 - 2.07 - 1.58 - 1.
Large C&I	- 168 - 248 - 232 - 120 - 227 - 177 - 224 - 180 - 231 - 257 - 258 - 166 - 266 - 326 - 241 - 265 - 310 - 231 - 200 - 219	2 32.0 2
Total ## of Customers w/ Arrears Residential	125,783	25.54 - 24.34 - 22.74 - 32.24 - 15.34 - 21.24 - 15.85 - 4.006 - 35.617 - 31.496 - 41.993 - 21.487 - 29.427 - 28.509
Residential	50.764 54.665 46.652 42.777 51.718 51.336 54.237 52.365 48.683 51.731 51.536 48.683 51.731 51.732 42.031 85.344 60.560 47.747 53.055 47.75	16.28
Small C&I	- 5,052 - 5,400 - 1,203 - 1,211 - 1,205 - 1,20	- 1200 -
Medium C&I	987 1,550 1,262 882 1,215 968 1,195 978 1,399 1,428 1,124 1,327 1,657 1,710 1,012 1,143 1,015 877 1,009 1,176 1,101 1,19	67.9% 10.3% 19.8% 29.6% 16.5% 9.4% 15.6%
Large C&i		2 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2
Residential	18.992	51.00 44.2
Low Income Residential Small C&I Medium C&I	3,570 3,388 3,102 2,600 2,135 2,150 2,415 3,085 3,071 2,965 3,243 3,004 3,302 2,806 2,509 2,03 1,225 1,831 2,124 2,157 2,411 2,222 2,898 2,196 2,013 2,271 2,297 2,300 2,174 2,365 2,595 2,237 3,190 4,728 2,585 1,873 1,753 1,480 1,566 1,643	7.5% 17.2% 19.1% 15.3% 9.8% 14.8% 12.0% 268 582 593 397 220 319 221 593 397 220 593 32.3% 112.8% 10.8% 14.7% 12.9% 34.8% 31.8% 779 2.506 313 323 220 (791) (731)
Medium C&I		20.9% 151.2% 3.7% 2.5% -3.4% -26.1% -38.1% 82 502 17 8 (11) (94) (135)
Total	393' 332' 458' 318' 324' 360' 354' 330' 326' 365' 394' 312' 475' 834' 475' 326' 313' 266' 219' 260' 321' 271' 471' 251' 341' 301' 261' 281' 241' 291' 451' 37 471' 811' 441' 421' 491' 361' 151' 30 25,398' 27,251' 28,377' 24,159' 20,570' 22,446' 23,729' 27,492' 28,384' 26,498' 28,138' 27,726' 35,693' 39,133' 30,202' 24,442' 22,203' 19,853' 23,242' 24,929'	46.9% 200.0% -6.4% 68.0% 44.1% 20.0% 42.3% 15 54 (3 17 15 6 11 1
# Arrears 90>		
Medium C&I Total Fareac C&I Total Farears 90> Residential Low income Residential Small C&I Medium C&I Large C&I Total	$\frac{30,078}{14,256} = \frac{32,442}{18,284} = \frac{37,440}{37,440} = \frac{33,362}{31,285} = \frac{37,535}{37,535} = \frac{37,531}{37,536} = \frac{45,750}{45,750} = \frac{45,750}{45,750} = \frac{41,733}{45,750} = \frac{47,733}{15,236} = \frac{73,750}{15,236} = \frac{15,750}{15,207} = \frac{15,753}{15,231} = \frac{13,753}{15,231} = 13$	53.181 78.581 94.591 78.384 73.481 82.281 73.181 16.455 25.489 32.0021 29.3221 28.188 30.8991 29.6861 2.681
Small C&I Medium C&I	2,021 2,219 2,323 2,676 2,657 2,534 2,629 2,716 2,802 2,725 2,544 2,736 3,187 4,637 6,315 6,118 5,748 5,539 5,004 4,364 5,748 5,539 5,004 4,364 5,748	57.7% 109.0% 171.8% 128.6% 116.3% 118.6% 90.3% 1,166 2,418 3,992 3,442 3,091 3,005 2,375
Large C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	57.7% 109.0% 171.8% 128.6% 116.3% 118.6% 90.3% 1,166 2,418 3,992 3,442 3,091 3,005 2,375 24.9% 79.1% 164.7% 135.4% 124.8% 147.0% 111.8% 67 242 471 432 413 419 322 0.0% 41.4% 94.1% 133.3% 138.7% 114.7% 81.1% 0 121 32 40 43 39 30 30 37.9% 57.5% 74.5% 64.8% 62.6% 67.9% 62.8% 18,039 28,683 37,609 34,932 34,226 36,544 33,911
\$ Arrears 30-60	47,550 49,842 50,464 53,923 54,667 53,787 53,971 54,229 60,560 63,112 65,269 61,655 65,589 78,525 88,073 88,855 88,893 90,331 87,882 89,959	37.9% 57.5% 74.5% 64.8% 62.6% 67.9% 62.8% 18,039 28,683 37,609 34,932 34,226 36,544 33,911
SArrears 30-60	15,639,204 16,267,788 12,042,108 8,886,354 9,636,170 11,240,100 12,639,513 10,979,726 10,577,419 10,719,820 13,220,162 18,288,644 18,429,191 17,708,339 15,538,919 14,770,132 11,165,177 15,410,434 19,004,920 515,353,843 3460,050 3,377,241 2,493,045 1,799,489 1,717,467 1,242,241 2,093,260 1,966,67 1,543,339 2,069,778 2,606,800 2,089,539 2,093,741 2,403,438 2,083,356 1,993,635 1,543,539 1	17.8% 8.9% 29.0% 66.2% 15.9% 37.1% 50.4% 32.789.987 1.440.541 3.496.811 5.883.778 1.529.007 4.170.334 6.365.407 - 24.3% 39.00% 16.3% 15.0% 10.1% 7.6% 11.0% (580.03) [1.033.333] (605.99) 260.146 (173.808) 139.011 237.776
Small C&I	3.000.029 $1.527.041$ $2.000.029$ $1.1/21.049$ $1.124.049$ 1.1	24-32 -34-57 19-57
Medium C&I	2.469,467 2.786,007 1.712,007 1.715,007 2.778,883 1.778,267 1.775,	13.9% 50.3% 37.3% 54.6% 3.2% 7.22% 7.25% 7.35% 51.495 54.195 54.195 75.88 75.75% 69.376 7.376 7.386 7.376 7.386 7.376 7.386 7.376 7.386 7.376 7.386 7.376 7.38
Total	2.314,671 2.455,604 1.912,070 1.132,584 1.175,470 1.151,352 1.175,470 1.175,	17.8%
S Arrears 60-90 Residential	\$26,437,881 \$28,108,466 \$20,537,889 \$15,680,239 \$17,418,555 \$17,615,79 \$21,374,549 \$17,889,600 \$18,220,848 \$19,340,280 \$24,340,280 \$30,532,351 \$23,346,331 \$23,346,331 \$23,346,331 \$24,346,135 \$24,346,248 \$24,214,346 \$26,347,346 \$28,247,346 \$28,247,346 \$28,247,346 \$28,247,346 \$28,247,346 \$28,247,346 \$34,246 \$28,247,346 \$34,246	\$\begin{array}{c ccccccccccccccccccccccccccccccccccc
Low Income Residential	2,641,184 2,829,427 2,525,729 1,830,398 1,354,246 1,225,800 1,341,371 1,625,077 1,561,292 1,541,054 1,849,360 2,127,128 2,421,495 2,219,193 1,972,934 1,841,545 1,619,040 1,315,650 1,515,354 51,636,598 691,976 247,989 93,400 656,074 279,936 51,404 555,976 690,976 657,700	8.3% 21.6% 21.9% 0.6% 19.6% 7.3% 13.0% (\$219.689) (610.234) (\$52.795) 11,147 264.794 89,850 173,983
Medium C&I		
Large C&I	466,771 506,769 598,467 317,549 301,780 307,600 301,675 287,269 215,214 242,653 69,192 307,847 723,403 1,041,982 788,374 636,171 1,270,032 1,362,015 503,959 \$829,052 511,344,335 \$12,722,083 \$12,686,700 \$93,97,915 \$7,199,199 \$6,847,516 \$7,349,681 \$8,946,945 \$8,869,555 \$83,13,241 \$10,406,412 \$12,049,033 \$15,976,180 \$12,722,083 \$12,686,700 \$93,97,915 \$7,199,199 \$6,847,516 \$7,349,681 \$8,946,945 \$8,869,555 \$83,13,241 \$10,406,412 \$12,049,033 \$15,976,180 \$12,722,083 \$12,686,700 \$93,97,915 \$7,199,199 \$6,847,516 \$7,349,681 \$8,946,945 \$8,869,555 \$83,13,241 \$10,406,412 \$12,049,033 \$15,976,180 \$12,722,083 \$12,686,700 \$93,97,915 \$7,199,199 \$6,847,516 \$7,349,681 \$8,946,945 \$8,869,555 \$83,13,241 \$10,406,412 \$12,049,033 \$15,976,180 \$12,722,083 \$12,686,700 \$93,97,915 \$7,199,199 \$6,847,516 \$7,349,681 \$8,946,945 \$8,869,555 \$83,13,241 \$10,406,412 \$12,049,033 \$15,976,180 \$12,745,800 \$12,745	55.0%, 105.6%, 31.7%, 100.3%, 320.8%, 342.7%, 67.1%, 5256.632, 535,213, 189,907, 318,622, 968,252, 1,054,325, 202,284, 40.8%, 47.0%, 36.8%, 63.5%, 88.2%, 68.5%, 76.0%, \$4,629,844, \$5,978,247, \$4,670,127, \$5,967,674, \$6,347,967, \$4,691,712, \$5,587,921,
\$ Arrears 90>		
Residential Low Income Residential	$\begin{array}{llllllllllllllllllllllllllllllllllll$	77.8% 94.2% 109.4% 103.8% 111.7% 126.3% 132.2% 514.266.315 18.718.78% 23.062.081 24.112,928 26.824.584 30.213,762 31,464,107 22.9% 22.9% 22.9% 22.9% 26.9% 32.6% 44.3% 44.0% 38.5% 52.692,725 2.836.402 3.368,753 4.093,674 5.531,719 5.550,301 4.894,719
Small C&I	ි වැනුනු දී වැනුනු දී වනුනු දී වනුනු දී වැනුනු දී වනුනේ වැනුනු දී වනුනු දී වනුනේ වැනුනු දී වනුනේ දී වනුනේ වැනුනු දී වනුනු දී	22.9% 22.3% 26.5% 32.6% 44.3% 44.0% 38.5% \$2,692,725 2,836,402 3,368,753 4,093,674 5,531,719 5,550,301 4,894,719 73.3% 122.2% 179.1% 211.7% 232.0% 256.4% 233.8% \$824,517 1,483,099 2,339,392 2,789,482 3,088,711 3,276,642 2,958,765
Medium C&I Large C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	22.9% 22.3% 26.5% 32.6% 44.3% 44.0% 38.5% 32.69.7.25 2.836.407 3.368.753 4.093.674 5.531.719 5.550.301 4.894.719 73.3% 122.2% 179.1% 21.17% 22.20% 256.6% 233.8% 582.4517 1.483.099 2.399.992 2.789.462 3.088.711 3.76.642 2.985.764 38.6% 111.0% 197.9% 227.8% 1.50.40 523.2781 1.688.708 2.09.0240 1.219.078 2.085.764 38.7% 52.7% 65.4% 171.6% 181.5% 173.9% 185.3% 390.748 146.421 242.746 516.402 66.446 826.277 816.707
Total Streams Residential	52.229.273 C 524.906.111 S 56.239.103	77.8% 94.2% 109.4% 109.4% 101.7% 126.3% 132.2% 53.4% 24.3% 24.0% 36.5% 52.692.725 2.836.402 3.366.701 4.894.719 72.3% 122.2% 122.2% 179.1% 211.7% 232.0% 25.6% 23.8% 52.692.725 2.836.402 3.368.753 4.093.674 5.533.719 5.550.301 4.894.719 72.3% 122.2% 179.1% 211.7% 232.0% 25.6% 233.8% 582.651.71 1.483.099 2.339.392 2.789.482 3.088.711 3.76.642 2.988.765 38.6% 111.0% 197.9% 230.78.1 2.2.2% 179.5% 25.6% 23.8% 582.651.79 1.483.099 2.339.392 2.789.482 3.088.711 3.76.642 2.988.765 38.6% 111.0% 197.9% 230.78.1 2.72.2% 179.5% 185.3% 590.78.8 146.421 242.7% 15.600 2.00.240 2.12.20.78 2.00.240 2.00.240 2.12.20.78 2.00.240
Residential	40,960,190 $44,031,435$ $41,082,188$ $38,210,691$ $38,215,016$ $39,454,164$ $41,129,767$ $40,680,945$ $42,598,524$ $43,571,012$ $48,722,747$ $56,428,699$ $61,829,116$ $68,257,616$ $70,992,619$ $72,498,514$ $70,655,354$ $70,655,354$ $70,695,403$ $83,351,143$ $80,428,681$	■ 50.9% 55.0% 72.8% 89.7% 84.9% 94.4% 102.7% ■ \$20.868.925 ■ 24.276.181 29.910.431 34.287.823 ■ 37.240.338 ■ 37.241.239 ■ 42.271.376 ■
Low Income Residential Small C&I Medium C&I	$\frac{17,855,608}{4,122,016} - \frac{18,922,347}{4,507,335} - \frac{17,738,021}{4,039,655} - \frac{16,118,641}{3,269,796} - \frac{15,665,403}{3,525,796} - \frac{15,165,403}{3,414,231} - \frac{16,161,620}{3,797,269} - \frac{16,420,845}{3,846,213} - \frac{17,154,879}{3,846,213} - \frac{17,154,879}{3,819,233} - \frac{17,179,014}{4,900,207} - \frac{18,832,222}{6,118,711} - \frac{19,488,241}{8,137,203} - \frac{20,483,611}{7,072,197} - \frac{21,170,483}{7,404,265} - \frac{21,448,504}{7,370,023} - \frac{20,483,611}{57,128,954} - \frac{21,488,098}{1,281,231} - \frac{20,148,992}{1,281,231} - \frac{20,483,611}{1,281,231} - \frac{21,170,483}{1,291,231} - \frac{21,448,564}{1,291,231} - \frac{21,488,098}{1,291,231} - \frac{20,483,611}{1,291,231} - \frac{21,170,483}{1,291,231} - \frac{21,448,564}{1,291,231} - \frac{21,488,098}{1,291,231} - \frac{20,483,611}{1,291,231} - \frac{21,170,483}{1,291,231} - \frac{21,448,564}{1,291,231} - \frac{21,488,098}{1,291,231} - \frac{20,483,611}{1,291,231} - \frac{21,170,483}{1,291,231} - \frac{21,448,564}{1,291,231} - \frac{21,488,098}{1,291,231} - \frac{21,488,098}{1,29$	9.1% 6.5% 13.6% 27.1% 36.2% 36.9% 32.8% 31.632.634 1.192.775 2.410.971 4.364.970 5.622.706 5.779.161 5.306.478 48.4% 80.5% 90.4% 12.36% 100.0% 11.59% 94.1% 51.996.695 3.623.868 3.653.166 4.040.737 3.546.401 3.990.034 31.572.754 24.8%1 73.0%1 86.4%1 117.9%1 73.6%1 93.8%1 73.4%1 \$1.056.520 3.435.241 3.294.7561 3.682.466 2.727.950 3.035.071 2.688.2271
Medium C&I	4,258,816 4,704,389 3,813,678 3,122,824 3,706,709 3,226,574 3,662,218 3,338,294 3,925,640 3,929,128 3,863,600 4,243,661 5,315,136 8,139,673 7,107,954 6,805,290 6,434,669 6,251,615 6,350,745 56,029,013	24.8% 73.0% 86.4% 117.9% 73.6% 93.8% 73.4% \$1,256,320 3.435,284 3.242,76 3.682,466 2.727,90 3.025,041 2.683,527
Large C&I Total	2,884,659 3,572,144 2,890,150 562,553,659 563,573,650 563,563,679 563,763,679 570,081,589 575,737,650 569,563,699 5109,730,550 563,753,765 563,763,765	49.8%, 32.1%, 31.1%, 98.1%, 107.7%, 176.6%, 23.0%, \$1,436,798, 1,144,941, 898,029, 1,991,048, 2,949,052, 3,379,908, 737,222, 38.5%, 44.4%, 57.7%, 77.1%, 74.2%, 83.9%, 80.2%, \$26,991,371, \$33,6729,049, \$40,166,873, \$48,367,044, \$47,286,456, \$53,415,382, \$54,526,358
Billed Sales kWh or therms	249,961,813 203,392,856 197,891,015 198,297,493 274,460,888 347,737,188 265,643,409 190,963,111 188,402,630 243,580,135 295,302,002 233,881,939 227,358,423 255,002,232 216,577,895 216,665,986 320,432,715 385,812,409 N/A N/A 60,501,499 55,365,476 51,663,015 53,571,483 59,013,215 68,252,479 59,909,466 50,706,788 47,00630 55,982,487 66,125,889 58,120,417 58,910,393 52,729,483 49,217,751 49,212,129 59,742,20 66,85,926 N/A N/A N/A 110,226,360 101,222,717 103,118,895 101,813,243 116,763,892 133,762,815 116,851,192 101,498,868 94,754,522 107,941,332 123,767,710 105,809,749 105,331,351 95,804,191 85,082,214 89,205,527 108,610,164 126,362,412 N/A N/A	9.0% 10.7% 9.4% 9.3% 16.7% 10.9% 0.0% 22.603.390 51.816.376 518.686.880 518.368,493 545.971.827 538,075.221 #VALUE!
Residential Low Income Residential	249.961.811 $203.392.856$ $197.891.015$ $198.297.493$ $1274.460.888$ $347.797.188$ $265.694.409$ $190.963.11$ $188.802.601$ $243.580.135$ $295.302.002$ $233.881.939$ $227.388.423$ $225.209.232$ $216.577.85$ $216.665.965$ $320.432.715$ $385.812.409$ NA NA $10.226.800$ $18.976.720$ $19.981.805$ $19.981.800$ $19.991.805$ 19	11.1% 6.6% 8.2% 6.8% 14.0% 14.0% 0.0% 1 (2,338,971) 51,162,288 51,367,649 51,079,653 52,894,108 53,612,795 #VALUE!
Low Income Residential Small C&I Medium C&I	60,501,499 55,363,476 51,663,015 53,571,483 59,013,215 68,525,479 59,909,466 50,776,478 47,100,630 55,982,487 66,125,889 58,120,417 58,910,939 52,729,483 49,217,751 49,212,129 59,574,220 66,485,926 N/A N/A 10,226,360 101,222,717 103,118,895 101,813,243 116,763,892 133,762,815 116,851,192 101,498,868 94,754,522 107,941,332 123,767,710 106,809,749 105,331,351 95,804,191 85,089,214 89,205,527 108,610,164 126,362,412 N/A N/A	
Large C&I	207,851,024 215,290,848 190,494,782 194,342,846 221,138,300 240,623,435 214,305,76 190,834,212 197,354,004 203,571,639 103,748,383 212,03,031 207,094,302 194,558,813 192,806,773 203,434,641 210,270,879 N/A N/A	3.3% -3.8% 2.2% -0.8% -8.0% -12.6% 0.0% 6,912,607 (\$8,196,545) \$4,114,031 (\$1,476,074) (\$17,684,265) (\$30,352,555) #VALUE!
Billed Total Revenue \$		3.8% 1.1% 0.7% 0.2% 3.4% 0.2% 0.0% 56,729,599 53,693,615 \$1,005,003 523,588,948 51,895,505 #VALUE! T
Residential	579,385,302 \$63,446,327 \$56,480,259 \$49,549,106 \$66,513,964 \$73,756,186 \$61,142,720 \$58,648,425 \$55,155,205 \$82,178,103 \$102,204,276 \$77,413,039 \$79,921,738 \$72,969,146 \$68,517,723 \$55,814,231 \$84,141,584 \$86,849,021 \$69,194,889 \$61,204,822 \$79,964 \$77,9	0.7% 15.0% 21.3% 12.6% 56.5% 17.8% 13.2% 538.436 59.522.819 512.07.464 56.265.125 517.627.620 533.092.834 58.052.169 1 20.00 2
Low Income Residential Small C&I	55.74.90 512.783.01 310.902	
Medium C&I Large C&I Total Supplier Receivables Purchased (for EDCs)(1) Residential	525,766,057 [$522,532,243$] $519,984,266$ [$518,471,066$ [$524,295,424$] $520,650,630$] $520,514,368$ [$519,99,899$] $616,734,038$ [$522,110,184$] $522,110,184$ [$522,786,316$] $522,515,889$] $520,168,296$ [$518,616,963$] $518,072,964$] $518,072,964$] $522,156,184$ [$522,156,184$] $522,156,184$] $522,156,184$ [$522,156,184$] $522,156,184$	- 12.6% - 10.5% - 6.8% - 2.4% - 11.9% 18.0% 34.8% - [\$3,250,168] \$\$(2,365,77] \$\$(3,367,403] \$\$(43,562) \$\$(2,295,675) \$\$3,707,902 \$\$(5,180,222) - 16.8% - 9.0% 9.3% 24.4% 2.0% 40.0% 9.0% 9.0%
Total	\$22,96,057\$ \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	-16.8%, -9.0%, -9.3%, 24.4%, 2.0%, 4.6%, 9.0%, [54.691,352], [52,386,266], [52,267,088], 55,300,771, 5494,867, 51,173,428, 52,188,232, -7.0%, 3.0%, 6.9%, 10.3%, 12.4%, 13.8%, 15.3%, [510,960,305], 53,908,927, 57,955,165, 510,583,334, 516,255,127, 518,925,802, 518,532,926
Residential Residential		'
Low Income Residential	·	· ;;;;;;;; ;;;;;;;;;;
Medium C&I	:	
Low Income Residential Small C&I Medium C&I Large C&I Total Total Residential Low Income Residential Low Income Residential Small C&I	:======================================	
Total Revenue Billed \$ (Line 11 + Line 12) Residential	79.385.502. 63.446.327. 56.80729. 49.549.106. 66.513.964. 73.756.186. 61.142.720. 58.648.435. 55.155.705. 87.178.103. 10.7764.776. 77.415.030. 77.415.030. 77.415.030. 77.415.730. 77.415.	0.7%, 15.0%, 21.3%, 12.6%, 26.5%, 17.8%, 13.2%, \$536,436, 9,522,819, 12,037,464, 6,265,125, 17,627,620, 13,092,834, 8,052,169,
Low Income Residential		1 38.0% 12.9% 5.6% 3.2% 10.2% 5.9% 5.8% (\$2.8% (\$52.660.124) (\$11.844) (219.065) (108.444) (407.089 170.152 102.585 1.57% 2.0% 2.1% 4.3% 5.2% 6.1% 9.2% (\$985.097) (252.085) (228.743) (430.436) 621.256 781.485 1,099.719 (
Small C&I	79.385.302 63.446.327 56.480.259 49.549.106 66.513.964 73.756.186 61.142.720 58.648.425 55.155.205 82.178.103 102.204.276 77.413.039 79.921.738 72.969.146 68.517.723 55.814.231 84.141.584 86.849.021 69.194.889 561.204.822 70.02.594 47.149.494 32.843.61 33.64.875 33.982.078 42.712.875 37.72.653 37.79.841 33.982.721 55.702.486 61.39.07 64.77.79.26 43.42.470 41.31.650 33.65.226 32.556.31 43.95.167 44.541.499 33.85.237 52.934.200 12.768.911 19.960.820 31.99.91.363 12.200.912 12.174.1550 11.184.7543 11.379.32 11.124.764.21 11.379.32 11.244.764.38 11.379.32 11.244.764.38 11.379.32 11.244.764.38 11.379.32 11.244.598.21 11.344.38 11.345.60.61 13.345.82 11.345.378.32 11.345.378 13.345.83 13.345	5.7% -2.0% -2.1% -4.3% 5.2% 6.1% 9.2% (\$895,097) (252,035) (228,743) (430,436) 621,226 781,485 1,059,719 -12.6% -10.5% -6.8% -2.4% -11.9% 18.0% 34.8% (\$325,0168) (2,363,747) (1,367,403) (443,682) (2,895,675) 3,707,902 7,130,2221
Large C&I		1.68% -9.0% -9.3% 24.4% 2.0% 4.6% 9.0% (\$4,691.352) (2.385,266) (2.267.088) 5.300,771 494,867 1.773,428 2.128,232 -7.0% 3.0% 6.9% 10.3% 12.4% 13.8% 15.3% (\$10,560.305) 53,906,927 57,955,165 \$10,583,334 516,255,127 518,925,802 518,532,926
\$ Revenue (Payments) Received (2)	\$155,590,098 \$152,980,928 \$115,733,268 \$103,002,244 \$513,489,011 \$136,682,239 \$121,245,597 \$151,180,015 \$107,643,288 \$155,582,05,645 \$144,747,70 \$133,895,555 \$123,688,433 \$113,615,678 \$147,744,138 \$155,080,01 \$139,778,523 \$119,941,739 \$133,895,908 \$129,000,000 \$1,	7.70% 3.0% 6.9% 10.3% 12.4% 13.8% 15.3% (\$10,960,30) 35,000,277 \$7,000,20 \$1,000,277 \$1,0
Total Residential Low Income Residential Small C&I Medium C&I Larer C&I Larer C&I	83.884.003 76.028.027 (47.71.000) 51.007.617 56.356.356 (50.077.007 6.500.7007 (6.500.7007 6.500.7007 6.500.7007 6.500.7007 7.00	- 2.6% - 6.5% - 3.3% - 20.3% - 13.8% - 10.4% - 9.5% - (52.200,202) - (5.266,108) - 2.157,820 - 10.335,887 - 7.761,308 - 7.165,044 - 6,686,022 - 16.6% - 39.1% - 22.4% - 30.0% - 13.9% - 7.6% - 11.2% - (569,838) - (2.108,326) - (98,409) - (1,236,763) - (505,233) - (257,599) - 375,121 - 13.8% - 22.9% - 10.0% - 5.2% - 0.4% - 13.6% - 13.6% - 13.6% - 13.8% - 22.9% - 13.0% - 0.3% - 1.4% - 5.8% - 21.1% - 5.2% - 21.1% - 5.242,238 - 16.00,122 - (3.015,642) - 59,072 - 245,119 - (1.95,645) - 3.907,319 - 1.008
Small C&I	1691222 正元523 17903	
Medium C&I	25,330,874 23,305,707 23,144,131 17,386,602 18,040,199 20,656,047 18,507,746 19,481,737 15,442,636 18,861,617 24,295,270 22,70,132 22,901,586 17,197,388 20,128,484 17,445,575 18,285,399 19,460,403 22,415,066 519,544,748 25,567,742 23,567,743	9.6% -26.2% 1-3.0% 0.3% 1.4% 5.5% 21.1% (52.429.28% (6.06.172) (9.015,647) 59.072 245,119 (1.195,645) 3.9073.19
Large C&I Total # Revenue (Payments) Received Residential	\$55.75.60 [515.75.76] [314.545.7] [314.545.7] [314.75.75] [314.75.75] [314.75.75] [314.545.7] [314.545.7] [314.75.75] [314.75.75] [314.75.75] [314.75.75] [314.75.75]	7.8% -20.5% 10.2% -3.1% 3.3% 17.2% 34.0% [52.014.118 [4.995.640] (2,746.988) [618.346] 715.130 [4.579.744] 7,132.472 -6.2% 15.15% 4.5% 8.7% 7.4% 0.5% 16.2% [59.670.984] (521.693.331) (55.914.578) 58,958,713 58,170.832 5712.985 519,576.698
# Kevenue (Payments) Received Residential	522,776 524,899 540,038 488,613 561,929 544,499 533,751 599,887 552,587 584,206, 599,014 552,360 595,760 562,182 556,208 586,069 592,389 577,606 565,836 589,003	13.78 7.1% 3.0% 19.9% 5.4% 6.0% 1.71.984 37.323, 16.170, 97.456, 30.460, 33.107, 32.085.
Low Income Residential Small C&I Medium C&I Large C&I Total	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	13.78 7.1% 3.0% 19.9% 5.4% 6.1% 6.0% 71.984 37.373 16.170 97.255 30.460 33.107 32.085 24.0% 10.366 (1.120) 1.008 (1.253) 3.600 33.107 32.085 3.670 3.6
Medium C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Large C&I	13,629 13,696 15,088 12,720 14,357 14,463 12,952 16,058 12,480 14,622 19,559 14,097 14,540 11,974 14,469 14,479 14,800 16,151 15,582 11,9 12,19 2,099 2,330 2,115 2,126 2,288 1,255 2,291 1,821 2,142 3,249 2,415 2,236 1,236 2,232 2,311 2,198 2,721 2,489 647,748 654,993 676,133 1 64,638 6 696,787 16,675,05 165,765 740,927 645,262 746,485 764,136 704,385 734,381 688,397 691,952 722,077 732,070 71,065 707,752 726,619	6.7% - 12.6% - 4.1% - 13.7% - 3.1% - 2.6% - 24.7% - 911 - (1.722) - (619) - 17.79 + 443 - 377 - 3.199 - 5.5% - 10.5% - 1.5% - 5.5% - 1.5% - 1.4.4% - 117 - (228) - 34 - 117 - 185 - (40) - 796 - 13.44% - 5.1½ - 2.3½ - 17.5% - 4.9½ - 5.5% - 3.404 - 15.1½ - 13.1½ - 13.5% - 3.433 - 3.4360 - 51.887
Difference Between Billed and Received Reven	647,748 64,949 67,748 64,949 676,748 645,059 655,756 740,927 645,262 716,485 764,136 704,385 744,381 688,397 691,952 722,017 731,070 711,065 707,252 726,619 [] [[] [[] [[] [[] [[] [] [] [] [] [] []	15.400
Kesidential Low Income Residential	19-48-04-17 (\$652.69) [52.82.69]	101-75 - 111.78 - 120.0% 277.78 97.1% 126.7% 24.4% 52.236.528 14.728.927 9.879.644 (4.070.762) 9.866.312 5.97.790 14.61.47 (1.61.61.47 (1.
Small C&I	BLEAD SECON SECO	
Medium L&I Large C&I		-188.6% 485.2% 52.2% 46.4% 50.2% 90508.4% 160.6% (\$20.881) 3.722.425 1.648.244 (502.755) (3.140.794) 9.903.547 3.222.203, -1.22.0% 94.5% 1.95% 389.4% 8.0% 457.0% 1.445.5% (\$2.67.225) 2.509.375 479.901 (5.919.117 (220.222) 5.753.213 (9.94.241) 401.384 1.911.761 88.314 642.184 38.246 379.004 492.644 (\$1.289.3211 525.669.5275 133.869.748] 1.516.462.21 \$8.08.69.55 [\$1.821.21.21] (\$1.047.7721
Total Customers on Arrearage March /Foreivers St	[\$321,309] [\$13,359,444] [\$15,700,081]] \$253,092 [\$21,165,877] \$4,006,093 [\$21,182 [\$1,358,945]] \$59,945,608 [\$26,310,858] \$28,227,335 [\$52,659,295] \$(52,659,295) [\$1,2748,814] \$(52,830,338) \$1,877,653 [\$29,250,172] \$23,018,910 [\$831,891] \$66,657,643 [AMP]	401.3% -191.7% 83.1% 642.1% 38.2% 379.0% -492.6% (\$1,289,321) \$25,608,257 \$13,869,743 \$1,624,621 \$8,084,295 \$18,212,817 (\$1,043,772)
Residential	[532,309] [513,359,444] [516,700,081] 523,022 [521,165,877] 54,806,093 [521,182] [51,358,945] 59,945,608 [528,320,388] [528,227,335] [52,659,255] [51,610,631] 512,248,814 [52,830,388] 51,877,653 [529,550,172] 523,018,910 [5831,891] 56,657,643 [AMP]	
Low Income Residential	682 711 766 731 711 720 687 653 596 539 502 451 442 438 391 337 291 279 237 233 1,857 2,074 2,645 2,655 3,046 3,161 3,118 3,056 2,875 2,657 2,516 2,405 2,365 2,365 2,367 2,240 2,026 2,186 1,838 1,705 1,417 2,00 2,00 2,00 2,00 2,00 2,00 2,00 2,0	- 35.2% - 38.4% - 49.0% - 53.9% - 59.1% - 61.3% - 65.5% - 2.00 - 27.3 - 1.3% -
Small C&I		
Large C&I Total Customers Disconnected for Non-Payment Residential Law Income Payments	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Customers Disconnected for Non-Payment		.
	1 - 234 - 874 - 1,255 - 776 - 1,294 - 1,383 - 726 - 2 - 1 - 0 - 23 - 21 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -	
Small C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	- 100.0% - 100.0% - 100.0% - 100.0% - 100.0% - 2

COMBINED

Large C&I	0	0	0_	0	1	0	0_	0	0	0_	0	1	0_	0	0	0	0	0	0	1	0.0%	0.0%	0.0%	0.0%	-100.0%	0.0%	0.0%		0	0	0	0_	(1)	0	O	_
Total	48	337	1,192	1,680	1,025	1,714	1,698	979	62	37	25	59	35	0	0	0	00	0	0	0	-27.1%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%		(13)	(337)	(1,192)	(1,680)	(1,025)	(1,714)	(1,695)	
Customers on Payment Plans		'			'			'			'																									
Residential	13,109	14,413	16,222	16,903	16,308	15,858	15,902	15,750	14,314	13,805	13,140	13,920	12,877	8,980	7,660	8,311	8,889	8,063	8,055	10,021	-1.8%	-37.7%	-52.8%	-50.8%	-45.5%	-49.2%	-49.3%		(232)	(5,433)	(8,562)	(8,592)	(7,419)	(7,795)	(7,847)	
Low Income Residential	3,982	4,220	5,270	5,530	5,152	5,182	5,257	5,398	4,939	4,554	3,930	3,244	2,901	2,249	2,207	2,375	2,465	2,163	2,147	2,256	-27.1%	-46.7%	-58.1%	-57.1%	-52.2%	-58.3%	-59.2%		(1,081)	(1,971)	(3,063)	(3,155)	(2,687)	(3,019)	(3,110)	
Small C&I	190	219	250	241	227	218	174	187	228	230	249	225	182	145	251	355	425	435	536	677	-4.2%	-33.8%	0.4%	47.3%	87.2%	99.5%	208.0%		(8)	(74)	1	114	198	217	362	
Medium C&I	37	41	46	56	55	54	42	39	40	45	52	42	31	29	62	68	95	123	141	173	-16.2%	-29.3%	34.8%	21.4%	72.7%	127.8%	235.7%		(6)	(12)	16	12	40	69	99	
Large C&I	4	4	3	4	2		1	1	0	1	1	1	2	5	3	4	11	10	13	13	-50.0%	25.0%	0.0%	0.0%	450.0%	400.0%	1200.0%		(2)	1	0	0	9	8	12	_
Total	17,322	18,897	21,791	22,734	21,744	21,314	21,376	21,375	19,521	18,635	17,372	17,432	15,993	11,408	10,183	11,113	11,885	10,794	10,892	13,140	-7.7%	-39.6%	-53.3%	-51.1%	-45.3%	-49.4%	-49.0%		(1,329)	(7,489)	(11,608)	(11,621)	(9,859)	(10,520)	(10,484)	_
Current A/R																																7				
Residential	55,492,047	41,972,856	35,607,414	36,452,247	41,310,260	49,952,644	43,536,601	36,860,754	43,317,163	56,622,415	66,204,600	61,151,869	52,142,666	48,923,468	45,950,997	38,197,271	57,128,576	63,282,948	47,999,371	\$42,086,309	-6.0%	16.6%	29.0%	4.8%	38.3%	26.7%	10.3%	7	(\$3,349,381)	6,950,612	10,343,583	1,745,024	15,818,316	13,330,304	4,462,770	- 1
Low Income Residential	6,070,045	3,720,308	2,940,861	2,671,187	2,717,721	3,420,276	3,097,819	2,813,542	3,196,259	4,223,584	5,050,075	3,791,932	3,341,973	3,236,548	2,906,733	2,373,349	3,382,966	3,740,287	3,013,860	\$2,221,270	-44.9%	-13.0%	-1.2%	-11.2%	24.5%	9.4%	-2.7%	7	(\$2,728,072)	(483,760)	(34,128)	(297,838)	665,245	320,011	(83,959)	- 1
Small C&I	11,094,759	8,801,393	7,198,007	7,307,270	7,805,111	8,583,176	8,226,643	7,257,610	8,157,437	10,768,450	12,092,383	11,579,172	10,093,379	9,323,718	7,479,134	6,748,559	8,675,588	9,781,884	8,262,049	\$7,481,236	-9.0%	5.9%	3.9%	-7.6%	11.2%	14.0%	0.4%	7	(\$1,001,380)	522,325	281,127	(558,711)	870,477	1,198,708	35,406	
Medium C&I	17,675,456	15,192,781	13,257,197	13,136,873	13,471,835	13,852,380	13,900,015	12,966,569	13,302,793	16,574,114	18,290,820	17,416,777	15,413,571	15,700,018	13,263,715	12,767,206	14,099,257	17,691,428	13,754,743	\$13,140,916	-12.8%	3.3%	0.0%	-2.8%	4.7%	27.7%	-1.0%	7	(\$2,261,885)	507,237	6,518	(369,667)	627,422	3,839,048	(145,272)	
Large C&I	17,889,598	16,834,629	14,095,719	15,514,909	15,343,383	15,490,865	16,867,105	15,563,733	15,916,890	17,426,699	17,869,099	17,870,490	15,086,660	18,557,271	15,659,650	17,127,271	17,275,618	20,578,552	17,028,872	\$15,705,493	-15.7%	10.2%	11.1%	10.4%	12.6%	32.8%	1.0%	7	(\$2,802,938)	1,722,642	1,563,931	1,612,362	1,932,235	5,087,687	161,767	- 1
Total	108,221,905	\$86,521,967	\$73,099,198	\$75,082,486	\$80,648,311	\$91,299,341	\$85,628,184	\$75,462,207	\$83,890,541	\$105,615,263	\$119,506,977	\$111,810,239	\$96,078,249	\$688,397	\$691,952	\$659,843	\$659,843	\$659,843	\$659,843	\$659,843	-11.2%	-99.2%	-99.1%	-99.1%	-99.2%	-99.3%	-99.2%	7	(\$12,143,656)	\$9,219,056	\$12,161,031	\$2,131,170	\$19,913,694	\$23,775,758	\$4,430,711	- 1
Collection Effectiveness																																				
Residential	T	62.7%	61.6%	57.4%	61.7%	61.8%	61.6%	61.8%	52.3%	60.9%	64.2%	57.0%	57.5%	50.5%	49.2%	46.1%	48.7%	49.3%	48.3%	45.7%		-19.3%	-20.1%	-19.7%	-21.1%	-20.2%	-21.6%			-12.1%	-12.4%	-11.3%	-13.0%	-12.5%	-13.3%	- 1
Low Income Residential		24.2%	24.8%	24.6%	22.5%	18.5%	18.0%	18.8%	14.3%	18.5%	17.2%	25.9%	17.5%	15.2%	16.4%	14.4%	11.3%	15.4%	17.4%	22.0%		-37.0%	-33.7%	-41.3%	-49.7%	-16.5%	-3.3%			-8.9%	-8.4%	-10.1%	-11.2%	-3.1%	-0.6%	
Small C&I		76.5%	76.3%	76.4%	76.1%	78.0%	75.2%	77.4%	72.5%	76.6%	78.5%	75.8%	71.2%	58.1%	62.9%	59.2%	60.7%	62.0%	65.8%	67.0%		-24.1%	-17.7%	-22.5%	-20.2%	-20.5%	-12.6%			-18.4%	-13.5%	-17.2%	-15.4%	-15.9%	-9.4%	
Medium C&I		83.9%	85.7%	86.1%	86.3%	86.5%	84.5%	86.3%	80.1%	82.7%	86.8%	84.6%	81.5%	67.7%	75.7%	73.4%	76.1%	77.0%	83.2%	80.7%		-19.3%	-11.7%	-14.7%	-11.9%	-11.0%	-1.6%			-16.2%	-10.0%	-12.6%	-10.3%	-9.5%	-1.3%	
Large C&I	I = I = I	88.3%	90.6%	91.2%	89.8%	93.2%	87.1%	94.1%	89.0%	87.5%	88.5%	89.9%	85.1%	81.1%	87.3%	86.3%	80.4%	81.7%	88.8%	87.4%		-8.1%	-3.7%	-5.4%	-10.5%	-12.3%	2.0%			-7.2%	-3.3%	-4.9%	-9.4%	-11.5%	1.8%	
Total	T = -	65.8%	66.0%	63.2%	66.2%	66.5%	64.3%	66.6%	57.6%	63.6%	66.9%	62.5%	60.8%	66.5%	52.9%	50.3%	57.1%	56.1%	52.3%	47.7%		1.0%	-19.9%	-20.5%	-13.8%	-15.6%	-18.7%			0.6%	-13.1%	-13.0%	-9.1%	-10.4%	-12.0%	- 1

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.